



## Adult Social Care and Public Health Committee

<b>Date:</b>	<b>Tuesday, 18 July 2023</b>
<b>Time:</b>	<b>6.00 p.m.</b>
<b>Venue:</b>	<b>Committee Room 1 - Birkenhead Town Hall</b>

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Please note that public seating is limited, therefore members of the public are encouraged to arrive in good time.

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This meeting will be webcast at  
<https://wirral.public-i.tv/core/portal/home>

## AGENDA

- 1. WELCOME AND INTRODUCTIONS**
- 2. APOLOGIES**
- 3. MEMBER DECLARATIONS OF INTEREST**

Members are asked to consider whether they have any disclosable pecuniary interests and/or any other relevant interest in connection with any item(s) on this agenda and, if so, to declare them and state the nature of the interest.

#### **4. MINUTES (Pages 1 - 10)**

To approve the accuracy of the minutes of the meeting held on 13 June 2023.

#### **5. PUBLIC QUESTIONS**

##### **Public Questions**

Notice of question to be given in writing or by email by 12 noon, 13 July 2023 to the Council's Monitoring Officer via this link: [Public Question Form](#) and to be dealt with in accordance with Standing Order 10.

For more information on how your personal information will be used, please see this link: [Document Data Protection Protocol for Public Speakers at Committees | Wirral Council](#)

Please telephone the Committee Services Officer if you have not received an acknowledgement of your question by the deadline for submission.

##### **Statements and Petitions**

###### Statements

Notice of representations to be given in writing or by email by 12 noon, 13 July 2023 to the Council's Monitoring Officer ( [committeeservices@wirral.gov.uk](mailto:committeeservices@wirral.gov.uk)) and to be dealt with in accordance with Standing Order 11.1.

###### Petitions

Petitions may be presented to the Committee if provided to Democratic and Member Services no later than 10 working days before the meeting, at the discretion of the Chair. The person presenting the petition will be allowed to address the meeting briefly (not exceeding three minute) to outline the aims of the petition. The Chair will refer the matter to another appropriate body of the Council within whose terms of reference it falls without discussion, unless a relevant item appears elsewhere on the Agenda. If a petition contains more than 5,000 signatures, it will be debated at a subsequent meeting of Council for up to 15 minutes, at the discretion of the Mayor.

Please telephone the Committee Services Officer if you have not received an acknowledgement of your statement/petition by the deadline for submission.

##### **Member Questions**

Questions by Members to be dealt with in accordance with Standing Orders 12.3 to 12.8.

#### **SECTION A - KEY AND OTHER DECISIONS**

6. **BETTER CARE FUND 2022/23 SECTION 75 ARRANGEMENTS  
(Pages 11 - 18)**
7. **CHILDREN AND YOUNG PEOPLES EMOTIONAL HEALTH AND  
WELLBEING MODEL (Pages 19 - 24)**
8. **INFORMATION AND ADVICE SERVICE COMMISSION UPDATE  
(Pages 25 - 48)**

#### **SECTION B - BUDGET AND PERFORMANCE MANAGEMENT**

9. **ADULT SOCIAL CARE AND PUBLIC HEALTH 2023/24 Q1 BUDGET  
MONITORING (Pages 49 - 56)**

#### **SECTION C - OVERVIEW AND SCRUTINY**

10. **CHESHIRE AND WIRRAL PARTNERSHIP - DRAFT QUALITY  
ACCOUNTS (Pages 57 - 70)**
11. **WORK PROGRAMME UPDATE (Pages 71 - 78)**

#### **Adult Social Care and Public Health Committee Terms of Reference**

The terms of reference for this committee can be found at the end of this agenda.

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## **ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE**

Tuesday, 13 June 2023

### **1 WELCOME AND INTRODUCTIONS**

The Chair welcomed everyone to the meeting as well as those watching the webcast.

### **2 APOLOGIES**

Apologies for absence were received from Councillor Baldwin. Councillor Bennett was in attendance as substitute.

### **3 MEMBER DECLARATIONS OF INTEREST**

Councillor Gail Jenkinson declared in interest in agenda item 8 'Direct Payment Support Services' due to a client being in receipt of direct payments.

Councillor Keiran Murphy declared a personal interest in agenda item item 8 'Direct Payment Support Services'.

### **4 MINUTES**

**Resolved – That the minutes of the meetings held on 6 March 2023 be approved as a correct record.**

### **5 PUBLIC QUESTIONS**

The Chair reported that there were no public questions, statements, petitions or questions by members.

### **6 COMMUNITY REABLEMENT SERVICE**

The Assistant Director – All Age Independence presented the report of the Director of Adult Care and Health.

The purpose of this report was to seek the Committee's approval of the Adult Social Care Community Reablement Model.

This was designed to add value to a person's experience with the reablement system.

The report Community Reablement Model contained within the comprehensive Target Operating Model attached in Appendix 1. This was split into six sections: -

1. Context
2. Design model
3. People
4. Financial
5. Governance & Reporting
6. Appendix

Adult Social Care and Public Health Committee on 11 October 2022, approved in principle the establishment of an Adult Social Care reablement service delivered by the Council. The Council had a hybrid model of reablement. The assessment element was provided by the Wirral Community Health and Care NHS Foundation Trust, as part of Wirral Social Work contract, this returns to the Council on 1 July 2023.

The delivery element was provided by independent sector community domiciliary care providers as part of a full Care and Support at Home offer which covers reablement, domiciliary care and Continuing NHS Health Care.

The model would enable greater alignment and joining up of services to improve outcomes for people accessing or in need for reablement to live well in their communities, and to aspire to more active, fulfilling, and independent lives as possible.

The model will focus on providing high quality community reablement services that would enable greater opportunity to direct resources to those who would benefit the most, and was designed to enable people to maximise their independent living skills in order that they can continue to live their lives as independently as possible and to reduce their need for long term social care support.

The approach to supporting people who require reablement services in Wirral will benefit from learning from other areas. This ensures that best practice in personalised care and support is offered to people to meet their goals and aspirations, and to achieve better outcomes.

Members noted the value of support of carers and queried the level of training required. They also discussed the line between rehabilitation and reablement. Members requested the an annual review and reporting be brought back to Committee and were informed that this would form part of the performance monitoring report brought to committee on an quarterly basis.

**Resolved – that the Adult Social Care Community Reablement Target Operating Model as set out in Appendix 1 of this report be approved.**

## 7 COMMUNITY EQUIPMENT AND TELECARE

The Assistant Director – All Age Disability presented the report of The Director of Care and Health.

The report requested approval to recommission the Wirral Independence Service (WIS) within quarter 2 of financial year 2023/2024. The current contract ends in June 2024 and there are no further contract extensions available. This is a joint commission with NHS Cheshire and Merseyside Integrated Care Board (Wirral Place) (NHSCMICB) and is managed via the Better Care Fund. The WIS is inclusive of:

- The provision of Community Equipment.
- Technology Enabled Care and Response service.
- Carers emergency card.
- Falls Pick up service.
- Falls prevention service.
- Provision of Paediatric equipment.
- Education equipment for schools.

Members were informed that; the Wirral Health and Care system must ensure that it had a fully operational and responsive community equipment and technology enabled care (TEC) service to meet local needs to meet its statutory duties. That the use of TEC formed a key part of the Councils approach to digital care and early intervention and prevention services. That the Council had a duty to ensure value for money and to tender will ensure that best value is sought. And a longer contract length of up to 10 years, would support the successful tenderer to invest in local infrastructure and support social value

Members queried the social value of the tender and were informed that there was a 15% weighting for social value. Members noted that this was not especially high and asked for Real Living Wage and Union Representation to be considered as well. Members were informed that any tender would be subject of an Officer decision Notice.

**Resolved – that,**

- 1. The re-commission of the Wirral Independence Service on a 5-year contract (with options for a 3-year, plus a 2-year contract extension) with a total contract value of £4.2m annually, up to £42m over 10-years be approved.**

- 2. The director of Adult Social Care and Health be authorised to award the contract to the most economically advantageous tenderer.**

## **8 DIRECT PAYMENT SUPPORT SERVICES**

The Assistant Director – All Age Disability presented the report of The Director of Care and Health.

It was a statutory duty as defined by the Care Act 2014, to offer a person a Direct Payment as a cash alternative to a directly commissioned care and support service where a person has been assessed as having eligible needs. This applies both to carers and people in need of care and support.

The regulations of the Children Act 1989 also placed a duty on Local Authorities to offer a Direct Payment to disabled children.

The review of Direct Payments was presented to the Adult Social Care and Public Health Committee on 29 November 2022 and approval was given to explore how a Personal Assistant (PA) register could best be delivered with the intention of increasing the numbers of people, carers and families choosing to use a Direct Payment. The report set out the options as they related to the Personal Assistant (PA) register as identified by the Direct Payments working group.

The review had been a collaborative exercise and included, as equal partners, officers of the Council, people with lived experience, and representatives from Cheshire and Wirral Partnership NHS Foundation Trust (CWP) and the Wirral Community Health and Care NHS Foundation Trust (WCHCFT).

Members queried the financial targets, and whether the approach of direct payments over commissioned services and were informed that it was a matter of choice and allows for empowerment and choice, especially when moving into further education and employment. It was noted that direct payments had been reviewed by the Committee over a five-year period.

**Resolved – that,**

- 1. The proposed service model (Appendix 1) and implementation plan (Appendix 2) be endorsed**
- 2. The Director of Adult Social Care and Health be authorised to progress with implementation of phase 2 of the proposed service model as detailed in Appendix 1 , commence the proposed procurement exercise and award the contract.**



**3. A further report be brought to a future Committee with proposals for implementation of the remaining phases of the model.**

9 **WIRRAL DRUGS STRATEGY**

The Director of Public Health presented the report, which sought approval of the Wirral Drugs Strategy which set out a vision for uplifting communities and enabling all people in Wirral to live healthier lives free from the harmful impacts of drugs.

There was to be a focus on improving the health of people who use drugs, and preventing the early deaths that are seen too often. Prevention will be key, as will a vision for a positive narrative for recovery, combatting the stigma associated with drug use, and strengthening the voice of people with lived experience. The report enabled Committee to adopt the 4-year Wirral Drugs Strategy which placed collective responsibility for local system partners to align policy, strategy, and resources wherever possible to protect and improve the health of residents. Strategic planning helps local system partners work together to establish a clear vision, prioritise resources, determine a clear direction of travel, and to set goals and outcome targets. One option could be to not develop a local Strategy; however, the absence of a local strategic plan could exacerbate the burden of ill health, impacting negatively on health outcomes, inequalities, system pressures and the local economy.

Members queried Mental Health support and trauma therapy as well as the impact of organised crime on individuals. Also discussed was the support services in place for addiction to prescription drugs and other sources of addiction such as gambling. It was noted that officers were developing a response for gambling, counselling, harm prevention. There was a separate service for tobacco, smoking prevention services.

Also discussed was primary care, family engagement, support for young people as well as joined up services with the police and probation services. Members requested that an annual report be brought back to committee to update Members on progress and implementation.

**Resolved – that the Wirral Drugs Strategy 2023-2027 as set out as Appendix 1 to this report be approved and that the Director of Public Health submit a report on an annual basis to enable the Committee to monitor progress.**

10 **SEXUAL AND REPRODUCTIVE HEALTH SERVICES COMMISSION – FINANCE UPDATE**

The Director of Public Health presented the report, which updated Committee on the report presented on the 6th of March 2023 regarding the

recommissioning of sexual and reproductive health services in Wirral. The Director of Public Health had been authorised by the Committee to commence the re-commissioning of Sexual and Reproductive Health Services for an initial five-year period from the 1st of April 2024 with the option for two one-year extensions to a value of £20,300,000 over the seven-year term and award a contract to the successful party/ies following this process. However, additional financial pressures likely to be experienced by providers had since been identified, and the report asked Committee for approval to increase the maximum financial value of the contract.

Members noted the increased value of £809,078 over the seven-year term. and queried the 15% social value element and increased weighting.

**Resolved - that the Director of Public Health be authorised to commence the recommissioning of the Sexual and Reproductive Health Services, as otherwise agreed at the Adult Social Care and Public Health Committee of 6th of March 2023 at an increased value of £21,109,078 from £20,300,000. An increased value of £809,078 over the seven-year term.**

## 11 ALL AGE DISABILITY REVIEW

The Assistant Director – All Age Disability presented the report of The Director of Care and Health which informed Committee of the findings and recommendations for greater alignment of All Age Disability Service. The scoping, initiation, planning and engagement phase is complete.

There was a greater reliance in Wirral on more traditional care services, which lead to Wirral being a higher spend Council on disability services. This also meant that outcomes achieved for people with disabilities did not always help them to achieve aspirational targets or to be as independent as they could be. This was be improved through better alignment, joining up planning, and collaboration between services. The experiences of people supported across the life course was greatly improved by focussing upon their aspirations and life goals in a more effective and clear manner.

Wirral was a high spend Council on adults with a disability and there are opportunities to optimise outcomes for people. Effectively supporting young people and their families through transition from Children’s to Adult’s Services means reduced reliance on more traditional and intensive accommodation-based services. It would enable effective planning to meet housing and employment needs alongside education and training opportunities. This should contribute to improving outcomes for individuals and families.

Four main themes have emerged from engagement with those who have lived experience either as people supported, carers or practitioners of the system. A summary of these engagements and graphic visualisations of engagement

sessions can be found in Appendix 1 of this report. The four emerging themes were:

- a. Starting Earlier from 14 and better joined up planning;
- b. Housing Options;
- c. Training, Volunteering and Employment; and
- d. Better, Accessible & Relevant Information for people, parents and carers.

The deliverables and milestone plan set out in this report were aligned with these themes in appendix 4.

Members were pleased to note that lived experiences had formed part of the review, and discussed the fact that many types of disability were included but noted that it was difficult to name them all individually. All discussed were housing options, day services and shared lives.

**Resolved – that the priorities and indicative timeframe for the All Age Disability Review, as listed in Appendix 4 to this report be approved.**

## 12 **QUALITY CARE UPDATE**

The Assistant Director – All Age Disability presented the report of The Director of Care and Health which sought to seeks to provide a comprehensive update on the progress and impact of Care Quality Improvement interventions undertaken by the Quality Improvement Team in relation to the Adult Social Care commissioned care services.

Members were informed that the report focussed on;

- Current Care Quality Commission (CQC) rating position and movement
- Provider Assessment Market Management System (PAMMS) implementation, progress, and improvement/feedback journey
- Publication of placement suspensions and CQC ratings
- Quality Improvement Team Plan 2023
- Enhanced Health in Care Homes Quality Improvement strategy

Members raised concerns that there was no published deadline for safeguarding referrals and were informed that there was a strict deadline for investigations and that this would be addressed. Members queried funding and wages, but noted that there were distinct signs of progress within the report.

**Resolved – that, the positive feedback from providers who have received a PAMMS assessment to date be acknowledged and the report be noted.**

## 13 **2022/23 REVENUE AND CAPITAL BUDGET MONITORING FOR QUARTER 4 (1 APR – 31 MAR)**

The Director of Care and Health introduced the 2022/23 Revenue and Capital Budget Monitoring which set out the financial monitoring information for the Committee as at Quarter 4 (1 Apr – 31 Mar) 2022/23. The report provided Members with an overview of budget performance for this area of activity, including delivery of the 2022/23 saving programme and a summary of reserves to enable the Committee to take ownership of the budgets and provide robust challenge and scrutiny to Officers on the performance of those budgets.

Members noted that at the end of Quarter 4, there was a reported favourable position of £0.345m on the Committees net revenue budget of £114.962m. The outturn reflects full achievement of the £3.89m 2022/23 savings target.

**Resolved – that,**

1. the favourable revenue outturn at Quarter 4 be noted.
2. the delivery of the 2022/23 savings programme at Quarter 4 be noted.
3. the reserves allocated to the Committee for future one-off commitments be noted.
4. the level of reserves at Quarter 4 be noted

14 **2023/24 BUDGET AND BUDGET MONITORING PROCESS**

The Director of Care and Health introduced the report which set out how the 2023/24 budget will be monitored through the Committee system, which will facilitate the Policy and Services Committees (the Committees) to take ownership of their specific budgets and present appropriate challenge and scrutiny of Officers on the management and performance of those budgets.

Members were informed that the 2023/24 Council budget was agreed at Full Council on 27 February 2023. This budget was made up of savings proposals, pressures/growth items and funding that were based on actual known figures or best estimates available at the time. At any point during the year, these estimated figures could change and need to be monitored closely to ensure, if adverse, mitigating actions can be taken immediately to ensure a balanced budget can be reported to the end of the year.

The Council has a legal responsibility to set an annual balanced budget, which sets out how financial resources are to be allocated and utilised. In order to successfully do so, engagement with members, staff and residents is undertaken. The recommendations in this report informed that approach. Managing and setting a budget will require difficult decisions to ensure that a balanced position can be presented. Regular Member engagement, which this report forms part of, is considered essential in delivering effective governance and financial oversight.

Members queried the tables set out in the appendices and discussed suicide prevention and domiciliary care services.

**Resolved – that,**

1. the process for in-year monitoring of the 2023/24 budget be noted
2. the establishment and appointment a Budget Monitoring Panel to comprise of the Committee Chair and Spokespersons, with sessions to be led by the relevant Director/Assistant Director be agreed.

15 **ADULT SOCIAL CARE AND PUBLIC HEALTH PERFORMANCE REPORT**

The Assistant Director – Adults Care and Health presented the Adult Social Care and Public Health Performance Report. The report was designed based on discussion with Members through working group activity in December 2022. Members' requests have been incorporated into the report presented at this Committee meeting.

Members discussed the Quality Care Commission total for people in residential care as well as the inspection ratings and queried how many of these were transitional. It was agreed this detail could be added to future report.

**Resolved – that the report be noted.**

16 **APPOINTMENT REPORT**

The Head of Legal Services presented the report which enabled the Adult Social Care and Public Health Committee to review the continuing need for various panels, statutory / advisory committees and working parties, and to appoint members and named deputies to serve on those (including the statutory committees and panels) that are to be retained in 2023/2024, as well as appoint a Member Champion for Domestic Abuse.

In relation to the appointment of a Member Champion for Domestic Abuse, it was moved by Councillor Phil Gilchrist seconded by Councillor Onwuemene that Councillor Onwuemene be appointed.

It was moved by Councillor Williamson, seconded by Julie McManus that Councillor Williamson be appointed.

A vote was had on the appointment of Councillor Onwuemene as Member Champion for Domestic Abuse. The vote was lost (2:8).

A vote was then held on the appointment of Councillor Williamson as Member Champion for Domestic Abuse. The vote was won (7:0 with 3 abstentions). It was therefore,

**Resolved – that,**

- 1. the Monitoring Officer be authorised as proper officer to carry out the wishes of the Group Leaders in allocating Members to membership of the Statutory and Advisory Committees, Sub-Committees and Panels detailed within the report and to appoint those Members with effect from the date at which the proper officer is advised of the names of such Members.**
- 2. Councillor Janette Williamson be appointed a Member Champion for Domestic Abuse.**

17 **ADULT SOCIAL CARE AND PUBLIC HEALTH WORK PROGRAMME UPDATE**

The Head of Legal Services presented the work programme update report. Following the whole-Council elections, the newly composited Committee was invited to review the 2023-24 work programme moving into the 202324 municipal year. It was proposed that issues on the existing work programme that are for information purposes only can be considered via other means, such as briefing notes or workshops.

Members requested a joint Committee workshop in relation to supporting dementia services, as well as a report on extra care housing be brought to a further committee.



## ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE

18 July 2023

<b>REPORT TITLE:</b>	<b>BETTER CARE FUND 2022/23 SECTION 75 ARRANGEMENTS</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF CARE AND HEALTH</b>

### REPORT SUMMARY

The report requests Adult Social Care and Public Health Committee to retrospectively approve the Section 75 pooled fund arrangement for 2022/23 between the Integrated Care Board (ICB) and the Council and give delegated authority to the Director of Law and Governance in consultation with the Director of Care and Health to sign off the agreement. The report describes the arrangements, content, and value of the 2022/2023 Section 75 and sets out the additional funding that the ICB contributed to the pool. The report sets out how the content of the S75 supported the outcomes of the Healthy Wirral Plan and achieved the Governments priorities for 2022/23.

This is a key decision which affects all wards.

### RECOMMENDATION/S

The Adult Social Care and Public Health Committee is recommended to: -

1. Approve the continuation and value of the pooled fund arrangement between the Council and the ICB for 2022/23. (Section 4.0 and Appendix 1)
2. Note that the shared risk arrangements are limited to the Better Care Fund (BCF) arrangements only, which is currently reporting a break-even position.
3. Note the increase in the Section 75 pooled fund in November 2022 as a result of the Adult Social Care Discharge Fund
4. Give delegated authority to the Director of Law and Governance in consultation with the Director of Care and Health to enter a S75 Agreement with the Wirral ICB for 2022/23.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 A section 75 pooled fund agreement must be updated to set out the detail of budget areas pooled in 2022/23 and the associated governance. There is a mandatory legal requirement to have a Section 75 agreement in place to draw down the elements of the pool relating to the BCF. Continuing the current pooled fund arrangements, including the increased contribution from the CCG, does not increase financial risk to the Council.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 The pooled fund arrangements are contributing to ensuring people and carers remain as independent as possible for as long as possible and people are discharged from hospital to the right place at the right time. There have been significant pressures within the health system and the care market, the BCF has mitigated some of these pressures and it is therefore recommended to continue with the pooled fund arrangement for 2022/23, including the increased contribution from the ICB. To exit the arrangement is not recommended and it does not expose the Council to increased financial risk.

### **3.0 BACKGROUND INFORMATION**

- 3.1 The Joint Health and Care Commissioning Executive Group (JHCCEG) continues to oversee and monitor the effective use of pooled fund resources. It:
- Ensures effective day to day management of the pooled funds under the Section 75.
  - Maintains an overview of the use of the pooled fund and service delivery.
  - Reports on performance of the pooled fund to various committees and boards.
  - Is accountable for the delivery of Wirral place-based priorities.
- 3.2 The Section 75 sets out the minimum and additional contributions from the ICB and Wirral Council, the Disabled Facilities Grant (DFG), and the Improved Better Care Fund. The allocation of the funding demonstrates the section 75 arrangements reflect and help achieve the outcomes of the Healthy Wirral Plan:
- Create a place that supports the Health and Wellbeing of everyone living in Wirral in the places that they live.
  - Through understanding our populations' health, we enable more people to remain healthier and independent for longer and live well.
  - Families and communities are empowered and supported to raise healthy and resilient children and young people and give them the best start in life.



- Wirral people and their families feel informed and involved in managing their health.
- Care and support are provided seamlessly from organisations that talk to each other.

3.3 The S75 arrangements demonstrates how, via our well-established joint commissioning arrangements funding has been allocated to services that achieve the Government’s priorities for 2022/23, including.

- Pooling resources, intelligence, and planning capacity.
- Delivering the Right Care in the Right Place at the Right Time.
- Managing demand and reducing the cost of care.
- Clear accountability and governance arrangements.
- Resilience and flexibility to emerging issues in service delivery.

3.4 The Adult Social Care Discharge Fund was introduced in November 2022 (Adult Social Care Discharge Fund guidance 19 November 2022) This is a national allocation of resources to local authorities and the NHS from the Government to support places to improve discharges from hospital. The funding was pooled into the BCF. The funding was provided in two tranches, the first (40%) in November 2022 and the second (60%) in January 2023. The allocations are set out in section 4.2 of this report.

#### 4.0 FINANCIAL IMPLICATIONS

4.1 The table below sets out the contributions from the ICB and Wirral Council. The additional ICB funding did not expose the Council to increased financial risk. The current risk share arrangements remain the same. Individual services were reviewed to ensure National Conditions are met and value for money outcomes against cost assessments were demonstrated.

<b>Funding</b>	<b>22-23</b>
DFG	-4,723,627
Minimum NHS Contribution	-31,702,604
iBCF	-19,238,890
Additional LA Contribution	-2,000,000
Additional ICB Contribution	-376,036
Slippage b/f from 2021-22	-236,064
<b>Total Funding</b>	<b>-58,277,221</b>

#### 5.0 LEGAL IMPLICATIONS

5.1 A section 75 agreement for the pooled fund is the contractual agreement which sets out the terms of the arrangement. Such an agreement is required to draw down resources under the BCF and to enable the pooling of wider funding elements which are in the scope of the arrangement. Each year, legal services are fully engaged in the development of the Section 75 agreement.

The delay in circulation of the guidance and the shift to place based commissioning arrangements delayed the finalisation of the S75. This is permissible within the BCF guidance.

## **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

6.1 There are no new resource implications because of this proposal, as it is a continuation of current arrangements.

## **7.0 RELEVANT RISKS**

7.1 The current risk share arrangements remain the same.

## **8.0 ENGAGEMENT/CONSULTATION**

8.1 A range of engagement and consultation processes related to the integration of services and commissioning functions have been undertaken in previous years. There is no requirement for further consultation to continue with arrangements as proposed.

## **9.0 EQUALITY IMPLICATIONS**

9.1 Equality Impact Assessments will be embedded into service design and reviews. Any new commissions will require an Equality Impact Assessment to be completed.

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 Most BCF funded schemes are delivered by local providers, the emphasis is on providing support in the right place and avoiding the need for extensive out of area travel.

## **11.0 COMMUNITY WEALTH IMPLICATIONS**

11.1 Most BCF funded schemes are delivered by local providers creating employment opportunities for Wirral citizens.

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## **APPENDICES**

Appendix 1 Section 75 financial tables.

## **BACKGROUND PAPERS**

BCF Narrative Plan.

## TERMS OF REFERENCE

This report is being considered at the Adult Social Care and Public Health Committee in accordance with Section 2.2(a) adult social care matters (e.g., people aged 18 or over with eligible social care needs and their carers).

## SUBJECT HISTORY (last 3 years)

<b>Council Meeting</b>	<b>Date</b>
Adult Social Care and Public Health Committee	13 October 2021

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Funding Stream	Expenditure 23/24 (£)	Expenditure 24/25 (£)
BCF	59,459,488	61,355,417
ICB Discharge Fund	2,457,969	3,344,764
LA Discharge Fund	2,697,262	4,477,454
<b>Grand Total</b>	<b>64,614,719</b>	<b>69,177,635</b>

Funding Stream	Commissioner	Scheme Name	Expenditure 23/24 (£)	Expenditure 24/25 (£)
BCF	Joint	Winter Planning	228,538	241,473
BCF	LA	Care & Support Bill Implementation	497,180	497,180
BCF	LA	Carers Service	727,992	727,992
BCF	LA	Community Offer ASC	3,972,292	4,197,124
BCF	LA	DFG	4,723,627	4,723,627
BCF	LA	Dom Care (stabilising the Market - 15 min & 7 day retainer)	412,000	412,000
BCF	LA	Early Intervention & Prevention	1,134,000	1,134,000
BCF	LA	Joint Posts - Mental Health	474,587	485,146
BCF	LA	Mobile Nights Service	838,000	838,000
BCF	LA	Protection of Social Care	18,908,105	19,443,204
BCF	LA	Re-ablement - Commissioned Care	1,231,249	1,231,249
BCF	LA	Teletriage	278,022	278,022
BCF	LA	Trusted Assessor	100,000	100,000
BCF	LA	Ward Discharge Co-ordinators	165,000	165,000
BCF	LA	Winter Funding - Supporting Dom Care	1,800,370	1,800,370
BCF	LA	Wirral Independence Service	4,217,000	4,217,000
BCF	NHS	Brokerage Scheme	27,000	27,000
BCF	NHS	Care Home Schemes Nurse	46,000	48,604
BCF	NHS	CCG third Sector	499,000	527,243
BCF	NHS	Clinical Streaming at Front Door	160,223	169,292
BCF	NHS	Community Offer ICB	928,000	980,525
BCF	NHS	Complex Needs Service	259,336	274,014
BCF	NHS	Contract Inflation	793,000	837,884
BCF	NHS	Crisis Response	156,199	165,040
BCF	NHS	D2A - additional beds	754,600	797,310
BCF	NHS	D2A - clatterbridge - CICC	6,448,000	6,812,957
BCF	NHS	Dementia LES	73,000	77,132
BCF	NHS	Dementia Nurse (Admiral Nurse)	78,102	82,523
BCF	NHS	Early Onset Dementia	151,452	160,024
BCF	NHS	Existing Schemes	5,201,000	5,495,377
BCF	NHS	Going home Scheme - EIP	69,000	69,000
BCF	NHS	Home first - MDT (CIRT)	1,045,000	1,104,147
BCF	NHS	Homeless Service	97,000	102,490
BCF	NHS	IV Antibiotics	662,000	699,469
BCF	NHS	Mental Health Detention Transport	72,614	76,724
BCF	NHS	Primary care Advice Link	305,000	322,263
BCF	NHS	Street Triage	158,000	166,943
BCF	NHS	Transfer to Assess - Primary Care & Therapies	1,108,000	1,170,713
BCF	NHS	Urgent Care Assessment Team	660,000	697,356
ICB Discharge Fund	NHS	Home First	2,457,969	3,344,764
LA Discharge Fund	LA	Additional Social Worker	39,750	55,650
LA Discharge Fund	LA	Care Home Placement Officer	27,781	51,860
LA Discharge Fund	LA	Care Navigators	86,000	90,300
LA Discharge Fund	LA	Contingency	0	1,356,795
LA Discharge Fund	LA	Discharge (Exc reablement)	606,771	500,000
LA Discharge Fund	LA	Dom Care Market Sustainability	65,000	100,000
LA Discharge Fund	LA	DP PA Finder register	37,000	74,000
LA Discharge Fund	LA	Melrose House	125,000	0
LA Discharge Fund	LA	Mobile Nights Service	495,260	510,118
LA Discharge Fund	LA	Park House	392,200	403,966
LA Discharge Fund	LA	Re-ablement - Commissioned Care	600,000	874,765
LA Discharge Fund	LA	Single Point of Access	187,500	400,000
LA Discharge Fund	LA	Trusted Assessor	35,000	60,000
		<b>Grand Total</b>	<b>64,614,719</b>	<b>69,177,635</b>

Funding Stream	Expenditure 2022/23 (£)
BCF	58,277,220.97
ICB Discharge Fund	2,812,723.00
LA Discharge Fund	1,500,308.00
<b>Grand Total</b>	<b>62,590,251.97</b>

Funding Stream	Commissioner	Scheme Name	Expenditure 2022/23 (£)
BCF	Joint	Winter Planning	226,467.00
BCF	LA	Care & Support Bill Implementation	497,180.00
BCF	LA	Carers Services	727,992.00
BCF	LA	Community Offer ASC	3,972,292.00
BCF	LA	Disabled Facilities Grant	4,723,627.00
BCF	LA	Discharge to Assess (T2a)	579,063.97
BCF	LA	Dom Care (stabilising the market - 15 min & 7 day retainer)	412,000.00
BCF	LA	Early Intervention & Prevention	1,134,000.00
BCF	LA	Joint Posts - Mental Health	474,587.00
BCF	LA	Mobile Nights Service	838,000.00
BCF	LA	Protection of Social Care	18,908,105.00
BCF	LA	Reablement Commissioned Care	1,231,249.00
BCF	LA	Teletriage	278,022.00
BCF	LA	Trusted Assessor Care Homes	100,000.00
BCF	LA	Ward Discharge Co-Ordinators	165,000.00
BCF	LA	Winter Funding Supporting Dom Care	1,800,370.00
BCF	LA	Wirral Independence Service	4,217,000.00
BCF	NHS	Brokerage Scheme	27,000.00
BCF	NHS	CCG Third Sector	455,378.00
BCF	NHS	Clinical Streaming at Front Door	150,000.00
BCF	NHS	Community Offer CCG	847,011.00
BCF	NHS	Complex Needs Service	250,000.00
BCF	NHS	Crisis response	150,576.00
BCF	NHS	Dementia LES	71,400.00
BCF	NHS	Dementia Nurse (Admiral Nurse)	75,290.00
BCF	NHS	Discharge to Assess	6,261,674.00
BCF	NHS	Early Onset Dementia	146,000.00
BCF	NHS	Existing Schemes	5,537,202.00
BCF	NHS	Home First MDT (Enhanced Rapid Response Service)	952,465.00
BCF	NHS	Homeless Service	93,279.00
BCF	NHS	IV Antibiotics	627,300.00
BCF	NHS	Mental Health Detention Transport	70,000.00
BCF	NHS	Primary Care Advice Link	304,000.00
BCF	NHS	Street Triage	152,000.00
BCF	NHS	Transfer to Assess, primary Care & Therapies	1,072,771.00
BCF	NHS	Urgent Care Assessment Team	635,920.00
BCF	NHS	Early Intervention & Prevention - Going Home Scheme	69,000.00
BCF	NHS	Care Homes Scheme - Nurse	44,000.00
ICB Discharge Fund	NHS	Frailty Virtual Ward / @ Front Door	300,000.00
ICB Discharge Fund	NHS	Heart Failure Discharge Ambulatory Cae	30,000.00
ICB Discharge Fund	NHS	Home First	853,747.00
ICB Discharge Fund	NHS	IDT Assessment Capacity	150,000.00
ICB Discharge Fund	NHS	Leighton Court P2 D2A Beds	262,045.00
ICB Discharge Fund	NHS	Mental Health Discharge Schemes	401,931.00
ICB Discharge Fund	NHS	P3 Step Down Beds	200,000.00
ICB Discharge Fund	NHS	Park House P1 Step Down Beds	225,000.00
ICB Discharge Fund	NHS	Primary Care Discharge Support	140,000.00
ICB Discharge Fund	NHS	Third Sector Discharge Support	250,000.00
LA Discharge Fund	LA	Discharge to Assess	569,000.00
LA Discharge Fund	LA	Wirral Independence Service	17,000.00
LA Discharge Fund	LA	Age UK	8,808.00
LA Discharge Fund	LA	Care Home Placement Officer	9,000.00
LA Discharge Fund	LA	Crisis Response Team	46,000.00
LA Discharge Fund	LA	Dom Care Market Sustainability	40,500.00
LA Discharge Fund	LA	Dom Care Retention Payments	362,000.00
LA Discharge Fund	LA	Increased Dom Care Christmas Capacity	210,000.00
LA Discharge Fund	LA	Park House	200,000.00
LA Discharge Fund	LA	Trusted Assessor	38,000.00
		<b>Grand Total</b>	<b>62,590,251.97</b>



## ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE

18<sup>th</sup> July 2023

<b>REPORT TITLE:</b>	<b>INTEGRATION OF PUBLIC HEALTH COMMISSIONING INTO THE NEW CHILDREN AND YOUNG PEOPLE'S EMOTIONAL HEALTH AND WELLBEING MODEL</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF PUBLIC HEALTH</b>

### REPORT SUMMARY

This report seeks agreement from the Adult Social Care and Public Health Committee to include the current Public Health funding, allocated specifically for emotional health and wellbeing support for children and young people, within the new local model to be jointly commissioned from April 2024. The joint commission between Public Health, the Children and Young People’s Department and Wirral Place Integrated Care Board (ICB) will transform available support and will provide a more effective and co-ordinated approach to improve outcomes for children and young people.

The activities outlined in this report support the vision of the Wirral Plan 2021-2026, specifically the themes of ‘Brighter Futures’ and ‘Active Lives’ and Priority Area 3 of the Wirral Health and Wellbeing Strategy 2022-27 to ‘Ensure the best start in life for all children and young people’.

The proposed actions affect all wards within the borough and is a key decision.

### RECOMMENDATION/S

The Adult Social Care and Public Health Committee is recommended to authorise the Director of Public Health to:

1. Allocate the budget for the current mental health commissions funded from the Public Health Grant, into the joint commission led by Wirral Place ICB for the Emotional Health and Wellbeing Model, for a contract period of five years (1<sup>st</sup> April 2024 – 31<sup>st</sup> March 2029). With the option of two one-year extensions in accordance with the spend profile in paragraph 4.5 of this report.
2. Agree in consultation with the Director of Children’s services the Council’s preferred tenderer, and notify the Wirral Place ICB of this decision.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 To ensure that Public Health funding for mental health support is appropriately and fully integrated into the new model for children and young people in Wirral.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 It is necessary to recommission the services highlighted in order to comply with Public Contract Regulations 2015 and Wirral Council Contract Procedure rules. Other options related to contract length, contract value and several smaller contracts (the current situation) were considered. However, this work is a transformational project across the whole system of support for emotional health and wellbeing for children and young people. In order to meet the needs of children and young people more effectively, increase access, improve outcomes, and provide value for money it is considered that this support should be a joint commissioning venture (with Wirral ICB acting as the accountable body) rather than stand-alone commissions.

### **3.0 BACKGROUND INFORMATION**

- 3.1 The recent Children's Society report on wellbeing, The Good Childhood Report 2022, shows that children's happiness with their lives continues to decline in the UK. In Wirral, things are no different, as evidenced by the Emotional Health and Wellbeing Needs Assessment: a considerable number of children and young people are struggling with their emotional health and wellbeing. Stretched services, tight thresholds and long waiting lists can make it very hard for children and young people to get the help that they need when they need it. This is putting pressure on children, young people, families, communities and the many teams and organisations trying to help them.
- 3.2 Whilst there are a wide range of effective services supporting children and young people, the offer across Wirral is not well coordinated. Many services work independently, making it difficult for professionals, young people, and parents to navigate what is available. It also makes it very hard to understand the issues within specific areas in the system, as it is not possible to track a child or young person's journey through services or understand what someone has accessed before they hit a crisis point.
- 3.3 The Children's Emotional Health and Wellbeing Transformation project is a partnership project between Wirral Council and Wirral Place Integrated Care Board (ICB). The project intention is to bring emotional health and wellbeing services together to provide a single route to access support in Wirral, to make it easier for children and young people to get the support they need when they need it. The scope of this project is all services that support emotional health and wellbeing for children and young people aged 0 -18, with a GP in Wirral and/or resident in Wirral.
- 3.4 The joint ICB/Council project group has worked through Wirral's Future in Mind steering group to understand the challenges in the existing system and design a more effective model of services. At various points, professionals with expertise in other areas have also supported the design of different elements. In addition to this,



the Council has worked with different groups of children and young people to understand their priorities for this project, as well as to ask for and test ideas.

- 3.5 An Emotional Health and Wellbeing Needs Assessment has been completed to help inform and shape the provision of Wirral's future model and to prioritise and identify key areas for development and ensure that any decisions are based on the available evidence. The needs assessment includes quantitative data on emotional health and wellbeing in Wirral, alongside qualitative research involving key groups to best inform service development.
- 3.6 The new model will be in place from April 2024 and will focus on empowering children and young people to learn how to look after their wellbeing and make it easy to access extra support when they need it, as well as share their learning with their peers. A key element of the model will be a Single Point of Access to provide a co-ordinated approach to support and prevent duplication/multiple referral routes.
- 3.7 The commissions will support delivery against outcomes included within the Public Health Outcomes Framework. Furthermore a joint outcomes framework has been developed, which incorporates overall outcomes of the new model, including those from a range of perspectives, for example, individual outcomes for children and young people accessing support and improvements in their emotional health and wellbeing, parent/carer/trusted adults knowing how to support their children and young people, and professionals accessing training, reporting greater knowledge about emotional health and wellbeing and how to provide support.
- 3.8 This model and the future proposed contract meet the requirements of the Wirral Local Delivery Plan where Children's Mental Health is a specific priority locally. Within the Wirral Health and Wellbeing Strategy 2022-27 there is a priority to 'Ensure the best start in life for all children and young people' which will be supported through this commission.
- 3.9 The current contracts will continue during the commissioning process and a period of service mobilisation will be built into the tender process to ensure there is no loss of service and a seamless transition for existing service users is maintained.

#### **4.0 FINANCIAL IMPLICATIONS**

- 4.1 The specific funding contribution to the model from the ring-fenced Public Health Grant relates to current commissions with Kooth Digital Health Limited and Action for Children. One-year contracts (with the option to extend for a further year) were awarded to Kooth Digital Health Limited and Action for Children following a tender process in 2021. Contracts commenced on the 1 September 2021 and are due to end on 31<sup>st</sup> August 2023. To ensure compliance with Public Contract Regulations and Wirral Council contract procedure rules it is necessary to retender this service.
- 4.2 Permission was sought and granted for direct awards with the current providers for the interim period between current contract end and the joint commissioning of the transformational new model. This will enable support to be continued for children and young people and bring the commissions in line with the new model timeline.

- 4.3 The existing contract values are £101,310 for Kooth Digital Health Limited, and £238,436 for Action for Children, per annum.
- 4.4 The ringfenced Public Health grant currently funds the services highlighted. The value and availability of the Public Health Grant for 2023/24 onwards has been recently announced and provides each local authority with a 3.3% cash terms increase.
- 4.5 The expenditure for the model at present levels would be £339,746 per annum, and £2,378,222 over the potential seven-year term from the Public Health Grant. Inflationary uplifts may be applied in line with Wirral Place ICB agreement and the resource available within the Public Health Grant.
- 4.6 The commission will include funding from Wirral Place ICB which has already been agreed through their appropriate governance structures. Funding from the Children's and Young People's Department budget which will support specific aspects of the model have also been through the appropriate governance structures.

## **5.0 LEGAL IMPLICATIONS**

- 5.1 Wirral Place ICB will be the host procurement body as the strategic and financial weight of the project sits predominantly with the ICB's Health and Social Care agenda. The commission will be compliant with their contract regulations and procurement rules.

## **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

- 6.1 Transfer of Undertakings (Protection of Employment) Regulations 2006 (TUPE) may be applicable. The incumbent providers will provide the Council with anonymised details of staff engaged in the provision of relevant services, who may be subject to TUPE. This information will be shared with the tender documentation. It is the responsibility of tenderers to liaise with incumbent suppliers to establish whether TUPE regulations apply to the contract and to ensure that TUPE information provided by incumbent suppliers is accurate.

## **7.0 RELEVANT RISKS**

- 7.1 It is necessary to commission the support highlighted in order to comply with the Public Contract Regulations 2015. There is always a risk of disruption to service provision during service redesign, recommissioning, and commencement of new services. To mitigate against this and minimise disruption, adequate time to plan for, and implement the mobilisation of new services, is built into the procurement process between contract award and commencement.
- 7.2 The procurement process is also subject to scrutiny and at risk of legal challenge. Particular regard is given to contract procedure rules and relevant legislation at all stages of the process. Wirral Place ICB will be the host procurement body as the strategic and financial weight of the project sits predominantly with the ICB's Health and Social Care agenda. The procurement will be supported by the Midlands and Lancashire Commissioning Support Unit and its technical procurement team.

7.3 In the current challenging financial climate, the impact of any future reductions in budget or policy implications on the amount of funding available for Public Health is unknown. The value and availability of the Public Health grant is indicative of 1.3% for 2024/25 but is not known beyond that. This risk will be mitigated by the insertion of appropriate termination clauses in the contracts.

## **8.0 ENGAGEMENT/CONSULTATION**

8.1 There has been extensive engagement and consultation with key stakeholders in order to inform the development and design of the future model. This has included:

- Engagement sessions with a wide range of stakeholders to understand their current strengths and challenges and gain insight into the issues that are affecting Wirral children and young people
- Engagement with children, young people and parents/carers
- Qualitative insight work with local children and young people to understand their needs and the ways support can be tailored to meet their needs
- Worked through the Future in Mind Steering Group to shape the project
- Strengthened everyone's understanding of what a more effective model needs to achieve by conducting an in-depth strategic needs assessment across partners (completed in August 2022 and updated in November 2022)
- Gained a solid understanding from key professionals of the appetite for a new way of working as well as potential barriers and challenges of the new model and Single Point of Access.
- Worked with diverse groups of professionals to generate and refine ideas about how the new model could work.

## **9.0 EQUALITY IMPLICATIONS**

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision or activity.

9.2 The Equality Impact Assessment for these decisions can be found at:  
<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments>

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 During the procurement process, bids will be evaluated on any social value added to the service. Bidders will need to consider and demonstrate how they can have a positive impact on Wirral's environment and climate.

10.2 The content and/or recommendations contained within this report are expected to have no direct impact on emissions of carbon dioxide.

## **11.0 COMMUNITY WEALTH IMPLICATIONS**

11.1 Community Wealth building is a new approach to economic development that proposes a more common-sense approach to how we create a good local economy. Emotional health and wellbeing is essential for resilient communities.

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**APPENDICES**  
N/A

**BACKGROUND PAPERS**

- Wirral Children’s Emotional Health and Wellbeing Needs Assessment; November 22
- Action for Children - Preventative and Early Intervention Secondary School Based Counselling Service contract
- Kooth Digital Health - Young People’s Confidential Online Counselling and Advice Service contract
- NHS Cheshire and Merseyside Integrated Care Board: Finance, Investment and Resources Committee Meeting; Wirral’s Children’s Emotional Health and Wellbeing Transformation Project. April 2023

**TERMS OF REFERENCE**

This report is being considered by the Adult Social Care and Public Health Committee in accordance with Section 2.2(c) of its Terms of Reference:

All Public Health functions (in co-ordination with those functions reserved to the Health and Wellbeing Board and the Overview and Scrutiny Committee’s statutory health functions)

**SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>ADULT SOCIAL CARE AND HEALTH COMMITTEE</b> (Overarching Public Health re-commissions paper)	<b>19<sup>th</sup> November 2020</b>
<b>CHILDREN, YOUNG PEOPLE AND EDUCATION COMMITTEE</b> Proposed Recommissioning of Public Health Services for Children and Young People	<b>1<sup>st</sup> December 2020</b>
<b>CHILDREN, YOUNG PEOPLE AND EDUCATION COMMITTEE</b> The New Model for Children and Young People’s Emotional Health and Wellbeing	<b>21<sup>st</sup> June 2023</b>



## Adult Social Care and Public Health Committee

18<sup>th</sup> July 2022

<b>REPORT TITLE:</b>	<b>INFORMATION AND ADVICE SERVICE COMMISSION UPDATE</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF PUBLIC HEALTH</b>

### REPORT SUMMARY

This report provides an update to the Adult Social Care and Public Health Committee on the progress made in re-commissioning of the Information and Advice service. Approval was given by committee in November 2022 to re-commission the current service in line with Wirral Council Contract Procedure rules.

The report provides an overview of the findings of the independent evaluation undertaken by Liverpool John Moore's University and the local mapping work that has been undertaken to support the re-commissioning of the service as agreed at Adult Health and Social Care committee on 29<sup>th</sup> November 2022.

The report supports the implementation of the Wirral Plan 2021 - 26 and the Health and Wellbeing Strategy and its core purpose to improve equity for people and place through the provision of a Wirral-wide service that directly supports people in need.

The proposed actions affect all wards within the borough and is not a key decision.

### RECOMMENDATION/S

The Adult Social Care and Public Health Committee is recommended to note and acknowledge the work that has been undertaken to date to re-commission the Wirral Information and Advice Service.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 To provide an update to the Adult Social Care and Public Health Committee on the Information and Advice Service re-commissioning process led by Public Health.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 Permission was given by Adult Social Care and Public Health Committee in November 2022 to commence the tender process. It is necessary to commission the Information and Advice Service to comply with Public Contract Regulations and Wirral Council Contract Procedure rules. Other options related to contract length and contract value were considered, including an option not to renew the contract, and provide this service in house.
- 2.2 A cross directorate group of council officers formed in 2021 to look at the options however given the current cost-of-living crisis, levels of demand on the current service and in house departments, the skills and qualifications required and the volunteer capacity which subsidises the service to operate it was agreed that the recommission was the best option for economic reasons.

### **3.0 BACKGROUND INFORMATION**

- 3.1 Ask Us Wirral is the current Information and Advice Service in Wirral. It provides advice and information to all Wirral residents. The service assists with a wide range of issues including benefits advice, debts, employment, housing, relationship, and families, legal, consumer, immigration and asylum, utilities, phones, travel, transport, holidays, tax, education, and discrimination.
- 3.2 A one year contract, with the option to extend for a further one year, was awarded to Wirral Citizen's Advice Ltd as the lead provider for Ask Us Wirral following a tender process in 2021. This contract commenced in April 2022 and is due to end on 31<sup>st</sup> March 2024. To ensure compliance with Public Contract Regulations and Wirral Council contract procedure rules it is necessary to recommission this service.
- 3.3 The COVID-19 pandemic, along with increases in cost of living, have led to increased demand and case complexity. The service has seen a major increase in demand for support related to issues such as food poverty, fuel poverty, employment, unemployment, benefits, tribunal support and domestic abuse. The service currently supports approximately 60,000 residents a year and is performing at 180% over target and capacity. There has been a 40% increase in more complex cases and clients presenting with multiple needs requiring intensive case work. Alongside these changes several third sector organisations who were supporting clients have ceased operation or are no longer providing advice.
- 3.4 Cost-of-living pressures are having impacts on people in every part of our borough. Price rises driven by energy price inflation are having an impact on most households, with those on the lowest incomes likely to be hardest hit, particularly as benefit uplifts

do not align with inflation. By driving people deeper into poverty, or by pushing those who had previously been just coping into financial hardship, it is very likely that the continued rise in the cost of living is going to intensify health inequalities.

- 3.5 Poverty, poor health outcomes and health inequalities are inextricably linked. Professor Sir Michael Marmot and others have set out that the lower one's social and economic status, the poorer one's health is likely to be. People living in the poorest neighbourhoods in Wirral will, on average, die twelve years earlier than the people living in the richest neighbourhoods. People living in poorer areas also spend more of their lives with a disability – an average total difference of seventeen years.
- 3.6 Extensive qualitative and quantitative analysis has been collated to understand current and projected impacts on residents, as well as reviewing evidence for local action that can be taken to mitigate the impacts; this can be found here:  
<https://www.wirralintelligenceservice.org/state-of-the-borough/cost-of-living-crisis-2022-23/>
- 3.7 The current provider of Ask Us Wirral is Citizen Advice Wirral. The service provides information, advice, and guidance as well as case work for Wirral residents. It is a free and confidential service that provides quality advice and signposting on many issues through providing clients with information around their rights, options, and responsibilities. Issues are explored in an 'holistic' and 'person-centred' way, and the service is keen to 'move clients along' through empowering individuals, with 'hand holding' support where needed. Ask Us Wirral also offer an online element to their service by providing free impartial and confidential advice across two websites; the Ask Us Wirral website and the Citizens Advice Wirral website. Both sites provide a wealth of knowledge, covering a range of topics such as benefits, work, debt, housing, consumer, family, law, discrimination, tax, health, and immigration. The information available online is consistently updated by UK Citizens Advice, meaning service users always receive up-to-date, current advice. Ideally, the website will provide 'self-help', however, in instances where there is an additional need for support, service users can call the telephone number provided on the website or they can submit an email advice form, which allows email advice to be given by a member of the team. The website also provides support via web chat links, which links into national Citizens Advice. On average each month, the website is receiving forty-six thousand visits.
- 3.8 Support at Ask Us Wirral is delivered in a number of different ways, through face-to-face by appointments and drop in, and via telephone or online. Across a two-year period (October 2020-September 2022), 30,497 residents engaged with Ask Us Wirral (this included n=90,745 issues) via in person and telephone support. An additional 119,527 (n=90,663 unique page views) accessed the Citizens Advice Wirral website, with 18,314 (n=9,921 unique page views) engaging with the Ask Us Wirral website for advice and support. Ask Us Wirral can also offer appointments in residents' homes for those who are more vulnerable, elderly or are unable to access the service.
- 3.9 Issues for individuals that required advice and support mainly related to housing, welfare, benefits, fuel and food poverty, debt management, bereavement, health, wellbeing, and mental health. Stakeholders participating in the recent evaluation acknowledged the rising need for residents and the more complex nature of referrals,

with many requiring further support in addition to, and beyond, their original presenting issue.

3.10 The current service has been independently evaluated by Liverpool John Moore's University and the findings will inform the specification development and form part of a clearly defined commissioning cycle, which is designed to maximise return on investment and improve outcomes. The evaluation worked with stakeholders, partners, the current service and residents and clients of the service. Key headlines include:

- Ask Us Wirral utilises a collaborative model, aiming to provide an integrated single service. This brings together services that specialise in working with different groups. This provides an additional layer of support that would not have otherwise been in place at other services or via Citizens Advice Wirral without the Ask Us Wirral contract. As well as providing further reach, this also provides an opportunity to bring together key expertise to better support residents.
- The model provides a structured and formal way for organisations to work together. Communication between partners working within the Ask Us Wirral model was seen as effective and that it reduced the chances of services working in silos, reduced duplication of work, and complemented service offers. Challenges included organisations having their own processes and procedures to follow and different ways of working.
- Findings highlighted how a strong commitment is required to establish and maintain this level of partnership working. Trust was identified as an important factor in developing these key relationships. Partners agreed that there was room within the model for other services to formally contribute in the future. This was also identified as a way of increasing opportunities for organisations who may be limited in parts of their offer or to secure additional funding on their own.
- Advice and support was seen to be action focused to help residents address issues, using a holistic and person-centred model to support them to navigate complex benefit systems in a supportive way, listening to their frustrations and fears and answering any questions they may have. The support to help them address an issue, and for some longer-term case work support meant that they had that support to tackle the problem they were facing. For some this was short-term, for others it was support to access longer-term and wider support through a referral or signposting.
- Clients successfully completed and gained access to the appropriate benefits and financial support that they needed. This led to improved knowledge and understanding of the process and form filling which increased their confidence in carrying out similar tasks in the future. For those who had improved their financial situation through access to benefits and support around debt management, this had reduced anxiety and worries and improved their mental wellbeing. Examples were also provided for improvements in housing situations from support and advice to move and secure housing, and then support to maintain their tenancy.
- The confidential nature of the service was beneficial. Clients also developed stronger support networks and felt less isolated and alone in their situations. Improved health and wellbeing for clients meant that they had improved relationships with their family and other service providers, with one client reporting that support had been 'life saving' for their family. The support helped residents to



build resilience, feel in control of their situation and move forward with their lives. It is evident that the Ask Us Wirral model has also contributed to wider impact across the Wirral community and wider system.

- Partner organisations add value and capacity within their services through the current partnership working and have extended the reach to those in need of but not engaging with support. A number of the wider stakeholders participating in the research believed that without Ask Us Wirral, residents would struggle to know where to go and how to access support. It was agreed with the rising level of poverty and increased inequalities, that there would be a detrimental impact on people’s lives without such a service available to them. There were also concerns how the wider support system across Wirral would cope with increased demands without the provision in place from Ask Us Wirral.

3.11 At the Adult Social Care and Public Health Committee on 29<sup>th</sup> November 2022 it was agreed that mapping be undertaken to support the re-commissioning of this service to understand the level of service provision in the borough. A commissioner workshop was held on 24<sup>th</sup> April 2022 followed by a wider provider and stakeholder workshop on 25<sup>th</sup> April 2022. The workshops looked to understand the definitions relating to information and advice and undertake mapping of local service provision. The provider and stakeholder workshop was attended by 32 people, and the key findings were:

- Information and Advice can mean different things to different people. There is a need for the commission to be clear that this relates to specialist advice and information i.e., complex and specialist interventions.
- There are different levels of information and advice being provided across the system which can be defined as follows:

Level of Support	Intervention	Method of support
Level One	Information, self-help and signposting	Through web access, telephone, or phone web access
Level Two	Triage and Early Resolution	Webchat, telephone, assisted help information and drop ins
Level Three	Generalist advice	Preventative education and face to face, telephone, and web support
Level Four	Complex and Specialist Interventions	Casework and specialist partners

- There are many agencies providing level 1 and level 2 services however very few are delivering level 3 complex and specialist information and advice which this commission is seeking to procure.
- Those other agencies who are delivering level 4 are delivering on a much lower scale or are short term funded.

A copy of the workshop mapping is available in appendix A.

- 3.12 The Ask Us Wirral Service is currently oversubscribed and performing at 180% over current contract targets. This is due to several reasons, the first being since the introduction of the contract, universal credit was introduced in 2018 which had an impact, coupled with the pandemic, and more recently the cost-of-living crisis. The bottle neck in the service is at the front end; we know from the evaluation and service data that once people get through to the service, the support they receive is excellent however getting through, particularly by telephone contact, can be a challenge. The service has online referral forms, and response targets relating to call back and email reply times, but this is proving very difficult in the current circumstances.
- 3.13 Over the last twelve months the service has achieved the following outcomes for Wirral residents:
- £25.2 million awarded to people through benefit claims.
  - £27 million in debt written off/ managed.
  - 82% of people reporting an improvement in their wellbeing
  - 82% success rate with Employment Support Allowance/Personal Independence Payment claims
- 3.14 Ask Us Wirral currently has over 75 volunteers supporting the service. Analysis identified this would equate to an extra £1.2 million staffing costs, without this support.
- 3.15 A cross directorate and partnership group has been formed to inform the development of the specification to avoid duplication across service areas and ensure the aims and objectives of the proposed service are fit for purpose and ensure value for money. Key elements of the proposed specification include:
- Upskilling of the workforce across wider community, voluntary and faith sector organisations, to provide basic information and advice.
  - Continuation of specialist advice and information and providing support for complex and specialist cases.
  - Terminals placed in community settings to allow instant access to advisors.
  - Continuation of hybrid ways of working, both telephone and face to face appointments, across extended community venues.
  - Expansion of partnership and collaboration in the contract to ensure wide reach and those most in need can access in a timely manner, for example Healthwatch contacts.
  - Prevention campaign with residents to help stop people reaching crisis point and knowledge of where to get help when needed.
  - Working with primary care to identify through the health care records patients with long term health conditions and are at risk of being in fuel poverty.
  - Working with discharge teams at Wirral University Teaching Hospital to ensure as part of planned discharge, there is co-ordination of agencies to ensure the home is warm enough and people have the correct financial support through welfare benefits check with an advisor.
- 3.16 The new service specification will be finalised in August 2023 with the tender expected to go live on 26<sup>th</sup> September 2023. The contract award date is

scheduled to be 11<sup>th</sup> December 2023 with the contract due to commence on 1<sup>st</sup> April 2024.

#### **4.0 FINANCIAL IMPLICATIONS**

- 4.1 This contract is commissioned by Wirral Council with financial contribution from NHS partners. There is confirmation of available funding from the Public Health grant and partners to support the continued commissioning of a local information and advice service.
- 4.2 The value and availability of the Public Health grant for 2024/25 onwards is not yet known. The budget has been allocated based on the grant funding being consistent with this financial year. Should the grant vary and be reduced then contract amounts may need to be varied, and the proposed tender exercises will consider appropriate mitigating measures.
- 4.3 Analysis of social return on investment within the current contract showed that Wirral Citizen Advice generated between £33 and £50 in social value for every £1 invested within the contract. The benefits were seen across the following themes:
- Increased income (£1.8 million)
  - Increased empowerment (£1.2 million)
  - Reduced anxiety (£781K)
  - Increased employability (£390K)
  - Increased security of tenancy (£232K)

#### **5.0 LEGAL IMPLICATIONS**

- 5.1 The recommissioning of the service detailed within this report will be undertaken in accordance with the Public Contract Regulations and Wirral Council Contract Procedure rules.

#### **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

- 6.1 Transfer of Undertakings (Protection of Employment) Regulations 2006 (TUPE) will be applicable.

#### **7.0 RELEVANT RISKS**

- 7.1 It is necessary to recommission the services highlighted in order to comply with the Public Contract Regulations 2015 and Wirral Council Contract Procedure rules. There is always a risk of disruption to service provision during service redesign, re-commissioning, and commencement of new services. To mitigate against this and minimise disruption, adequate time to plan for, and implement the mobilisation of new services, is built into the procurement process between contract award and commencement.
- 7.2 The procurement process is also subject to scrutiny and at risk of legal challenge. Particular regard is given to contract procedure rules and relevant legislation at all stages of the process and the Public Health team works closely with the Procurement team to ensure compliance.

7.3 In the current challenging financial climate, the impact of any future reductions in budget or policy implications on the amount of funding available for Public Health is unknown. The value and availability of the Public Health grant for 2024/25 onwards is not yet known. This risk will be mitigated by the insertion of appropriate termination clauses in the contract.

## **8.0 ENGAGEMENT/CONSULTATION**

8.1 In order to inform the development and design of the future service, engagement and consultation is taking place with key partners, stakeholders, and local communities. This includes:

- Engagement with local commissioners of health and care and community services to understand the impact of increasing cost of living.
- Engagement sessions with a wide range of stakeholders to understand their current concerns and challenges that are affecting local residents including any key policy changes.
- Working with third sector and community partners to engage with local communities to understand their needs in relation to information and advice services.
- Qualitative insight work with local residents to understand the impact and ways support can be tailored to meet their needs.

## **9.0 EQUALITY IMPLICATIONS**

9.1 Public Health will adhere to Wirral Council's legal requirement to make sure its policies, and the way it carries out its work do not discriminate against anyone. As part of the recommission an equality impact assessment (EIA) will be undertaken to ensure all equality impacts are considered and relevant actions are taken to mitigate any potential negative impacts. The current EIA completed in October 2022 is available here:

<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments>

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 During the procurement process, bids will be evaluated on any social value added to the service. Bidders will need to consider and demonstrate how they can have a positive impact on Wirral's environment and climate. The content and/or recommendations contained within this report are expected to have no direct impact on emissions of carbon dioxide.

## **11.0 COMMUNITY WEALTH BUILDING**

11.1 Community Wealth Building is a people-centred approach to economic growth which reorganises local economies to be fairer and stops wealth flowing out of communities, towns, and cities, and instead places control of this wealth into the hands of local people, communities, businesses, and organisations. This commission will support several of the key outcomes within the strategy.

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## APPENDICES

- Appendix A – Information and Advice Workshop Notes April 2023

## BACKGROUND PAPERS

- Public Health Grant 2022-23
- Wirral Citizen's Advice Bureau Ltd Wirral Council Public Health Services Contract (DN568876)
- Information and Advice Commission
- <http://democracy.wirral.gov.uk/documents/s50080457/PUBLIC%20HEALTH%20INFORMATION%20AND%20ADVICE%20SERVICE%20COMMISSION.pdf>

## TERMS OF REFERENCE

This report is being considered by the Adult Social Care and Public Health Committee in accordance with Section 2.2(c) of its Terms of Reference:

all Public Health functions (in co-ordination with those functions reserved to the Health and Wellbeing Board and the Overview and Scrutiny Committee's statutory health functions)

## SUBJECT HISTORY (last 3 years)

<b>Council Meeting</b>	<b>Date</b>
Adult Social Care and Public Health Committee Information and Advice Services Commission	8 <sup>th</sup> September 2021
Adult Social Care and Public Health Committee Information and Advice Services Commission	29 <sup>th</sup> November 2022

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# Information and Advice Workshop Notes

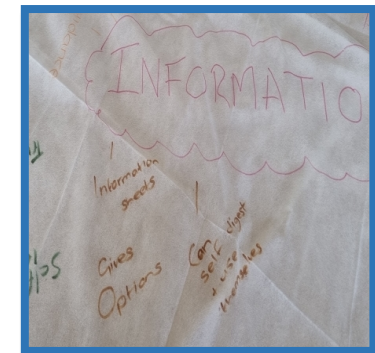
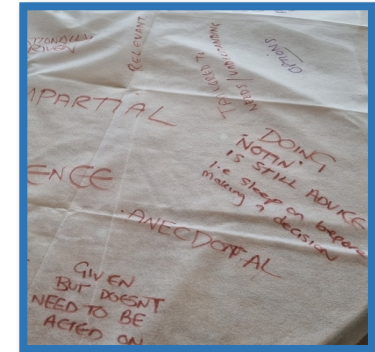
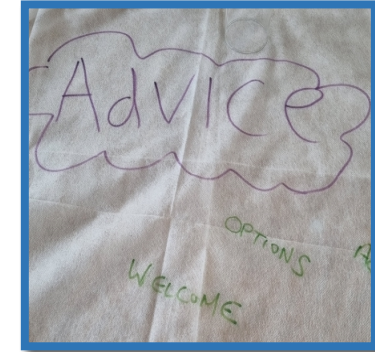
Tuesday 25<sup>th</sup> April, 2023

## Workshop Session 1

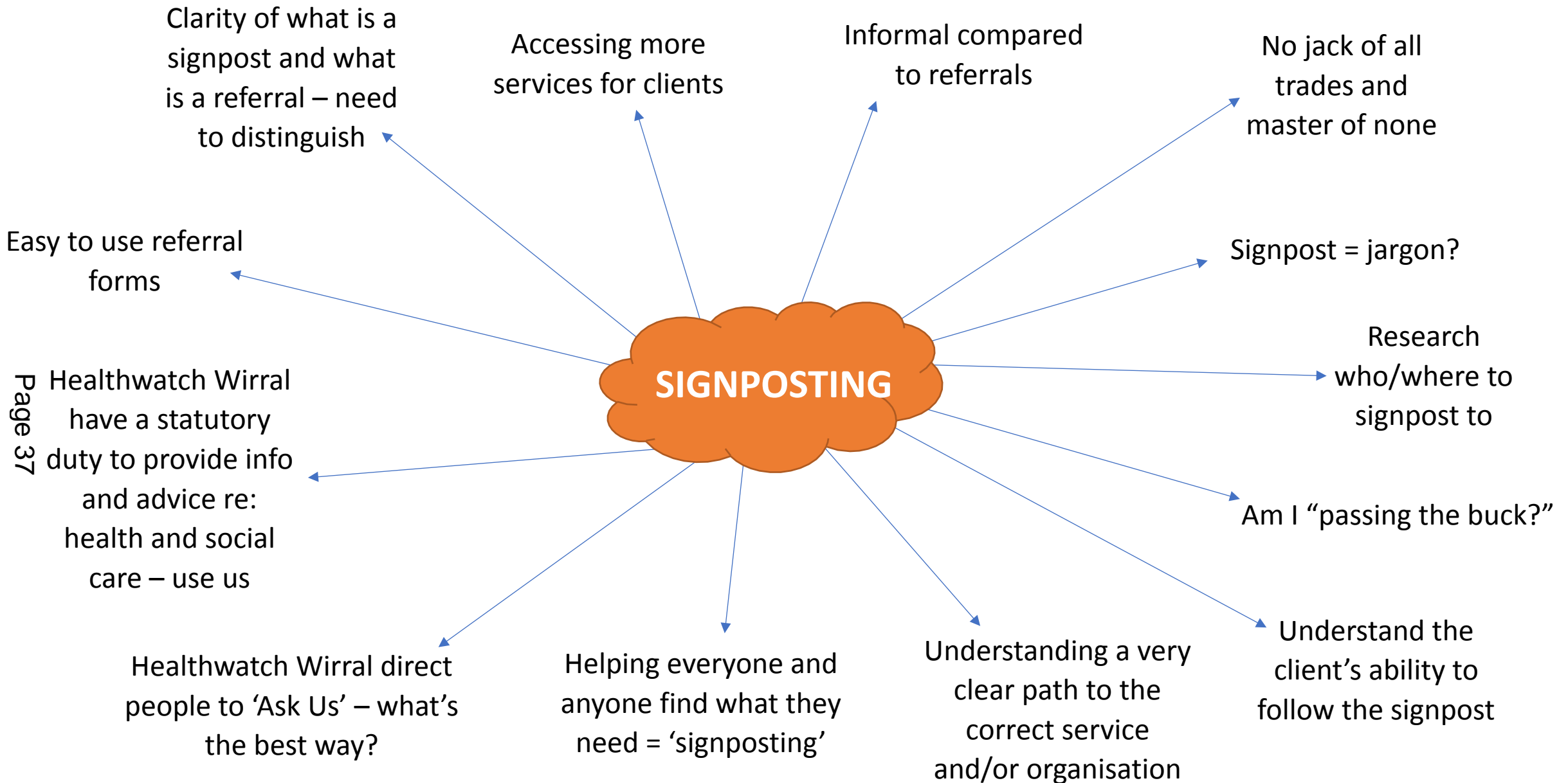
Each table has a table cloth with a word written on it

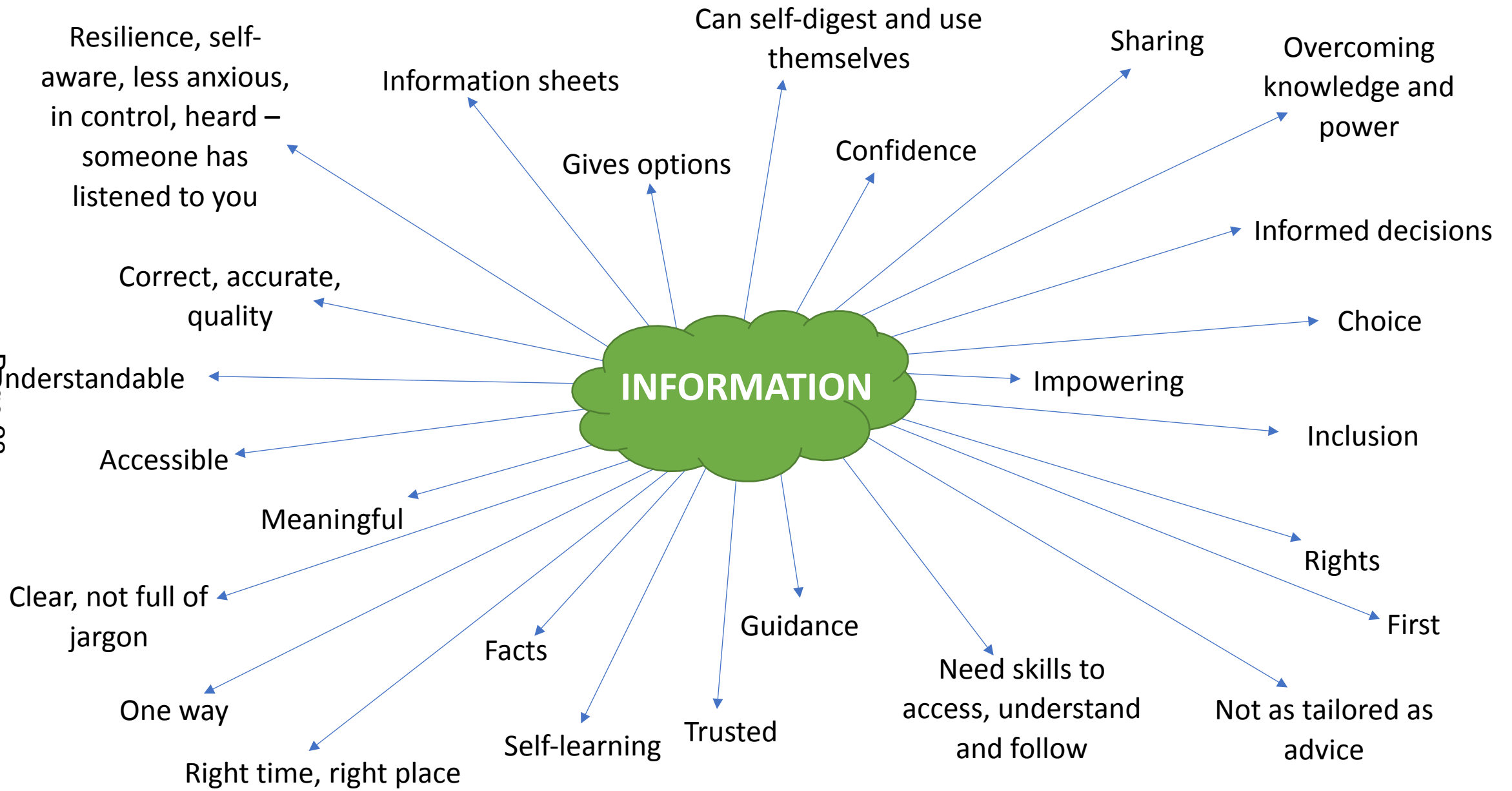
- information
- advice
- signposting

In your group write down the words and phrases that come to mind when you think of these words.











## Workshop Session 2

Write your organisation on a post-it note, whether you provide face-to-face, digital or on the phone advice and add it to the poster that best describes what information and advice your organisation provides:

- Level 1: Information, Self Help and Signposting
- Level 1: Triage and Early Resolution
- Level 2: Generalist Advice
- Level 3: Complex and Specialist Interventions



Level 1:  
Information, Self Help  
and Signposting



Telephone



Web-Resources



Mobile Web

DWP Face to face	Wirral Info Bank	Local Authority Phone Signpost Digital	Foodbank	Involve Northwest	CGL Wirral Ways	SUP	Magenta
Age UK Face to face Digital	CAP Wirral Debt advice Face to face Phone	Wirral Mind Various self help options	Healthwatch Wirral Online Face to face Email	Healthwatch Wirral Phone Word of mouth (#spare5)	Macmillan	Talking Therapies	OPP Digital Face to face
Tomorrow's Women Face to face	Spider Project Face to face Digital	Soup and Support Carers Group	EPP Signposting if unable to support or refer	EPP Factsheets <a href="http://www.epplus.org.uk/advice">www.epplus.org.uk/advice</a>	Wirral Mencap Face to face Phone Email Zoom	Citizens Advice Wirral Face to face Phone Email Website	Citizens Advice Wirral COL newsletters Social media Events Training
	WEB	Compañeros Face to face Digital	Make it Happen 20% Website Social media	Number 7	Wirral Change 10% Phone Web Mobile	Wirral Change 30% Signposting	

**Level 1:  
Triage and Early Resolution**



Webchat



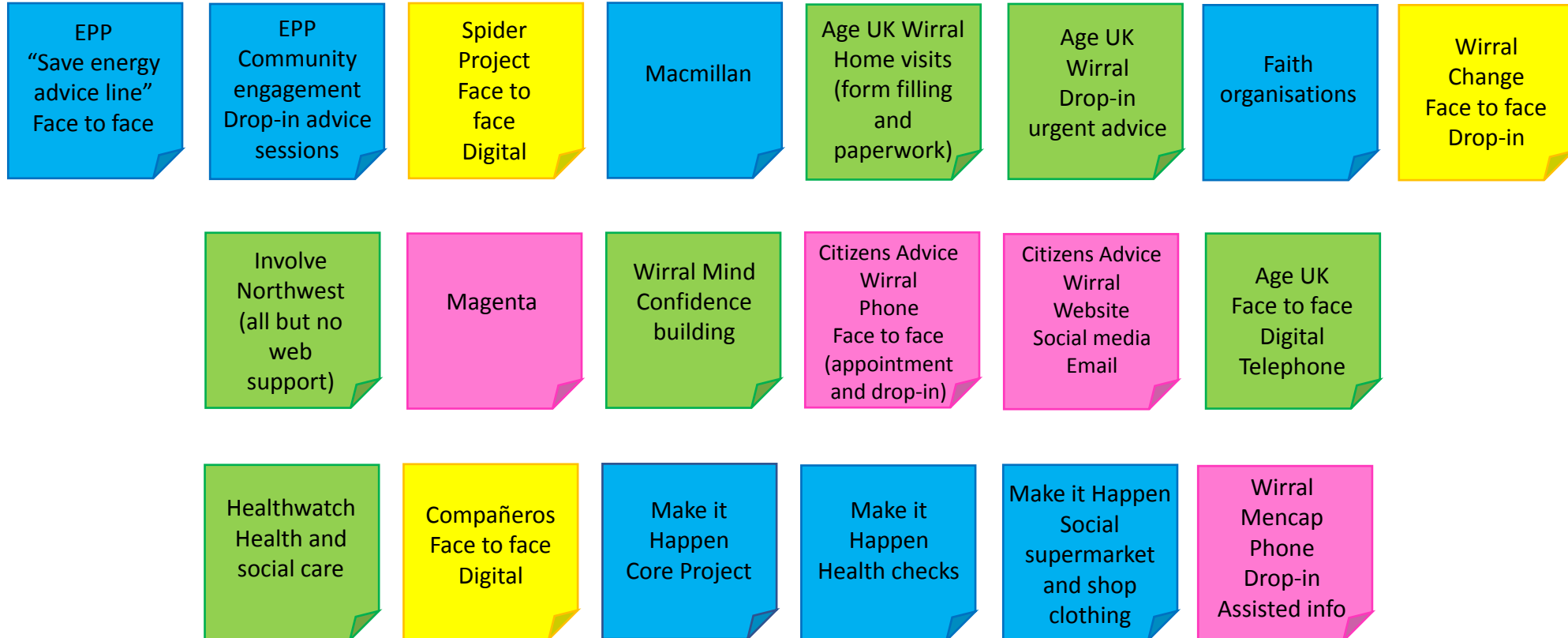
Telephone



Assisted Information



Drop-In



Level 2:  
Generalist Advice



Preventative Education



Telephone



Face-to-Face

<p>Spider Project Face to face Digital</p>	<p>Age UK Drop-in Community</p>	<p>Involve Northwest</p>	<p>Make it Happen POC</p>	<p>Healthwatch Wirral Re: health and social care Online Face to face</p>	<p>Healthwatch Wirral Email Phone Word of mouth (#spare5)</p>
<p>Wirral Mencap Telephone Face to face Website</p>	<p>Compañeros Face to face Digital</p>	<p>Wirral Change Face to face Drop-in</p>	<p>OPP Digital Face to face</p>	<p>Age UK Wirral</p>	<p>Magenta</p>
<p>Macmillan</p>	<p>Wirral Mind Face to face Information and advice</p>	<p>EPP Telephone Email Face to face Energy efficiency</p>	<p>EPP Telephone Advice and support (city and guilds qualified)</p>	<p>Citizens Advice Wirral Telephone Face to face Email</p>	<p>Citizens Advice Wirral 'walk up' Website</p>

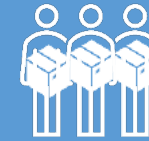
Level 3:  
Complex and Specialist  
Interventions



Referral Network



Casework



Specialist Partners

Ask Us Wirral partnership

Citizen Advice Wirral-  
face to face, telephone,  
GMMAP

Age UK specialist support  
team

Wirral Mind

Wirral Mencap

Wirral Change

Local  
Authority  
Face to face

CAP Wirral  
Debt help  
Face to face  
Supported by  
phone

EPP  
Casework  
Supporting  
the customer  
journey

National Step  
Change

Wirral Debt  
Advisory

Involve  
Northwest



## Workshop Session 3

Identify someone to feedback and scribe within each group. All points to be noted on the flip chart paper provided.

### **1. If this system was perfect what would it look like?**

We have heard about how the system is performing but we have also heard about the blockages and issues facing the system. Only 50% of people can access current service provision on the telephone. If the system was perfect and everyone could get the right information and/or advice at the right time what would the system look like? How can we avoid duplication? What do we need more of/less of?

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### **2. What would we want the system to achieve?**

If the system was perfect what we would want it to achieve? Encourage people to think wider than just information and advice, and encourage more up stream thinking i.e. how we can prevent people getting to crisis point with debts/benefits/housing etc.

### **3. How would we achieve this?**

How would we make those changes what needs to happen for things to change and improve in the system

# Feedback

## 1. If this system was perfect what would it look like?

- Greater capacity
- Choice of communication channels
- Triage
- Reaching more people
- Health and wellbeing advisors
- Specialist
- Outreach drop-in
- Joined up working
- Specialist
- Reduce outcome driven targets

## 2. What would we want the system to achieve?

- Preventative – support before crisis
- Maximise digital reach – newsletters
- Linking with employers
- Extended service hours

## 3. How would we achieve this?

- Longer term funding
- More funding for additional resource
- Staff retention
- Training
- Advisor forum – peer support network
- Triage

# Feedback

## 1. If this system was perfect what would it look like?

- More frequent meetings, training sessions, among delivery partners: “integrated delivery”
- Building the service to align with what the community wants and needs
- Every service included
- Knowing limits of advice, and when to signpost/refer
- Increased capacity/quicker responses
- Longer-term funding: more sustainable
- “True partnership”

## 2. What would we want the system to achieve?

Everybody able to help themselves

Knowing where to turn/how to access advice

- Early years intervention and education
- Upskilling community champions

## 3. How would we achieve this?

- Funding
- Ask the people
- Need to return to some pre-covid practices – get back out of the house (e.g. volunteering and meetings)
- Volunteer drive and training
- More joined-up approach (of providers)
- Evidencing impact tool – talking same language
- Identifying gaps in provision – can someone help? Can a satellite service be delivered there
- Being mobile – taking services to where they are needed
- Community spare 5 and crisis champions as examples of what’s possible
- Utilise service users within organisations (with training)
- Battle misinformation

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## Adult Social Care and Public Health Committee

Tuesday, 18<sup>th</sup> July 2023

<b>REPORT TITLE:</b>	<b>2023/24 REVENUE AND CAPITAL BUDGET MONITORING FOR QUARTER 1 (1 APR – 30 JUN 2023)</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF CARE AND HEALTH</b>

### REPORT SUMMARY

This report sets out the financial monitoring information for the Adult Social Care and Public Health Committee as at Quarter 1 (1 Apr – 30 Jun) 2023/24. The report provides Members with an overview of budget performance for this area of activity, including delivery of the 2023/24 saving programme and a summary of reserves to enable the Committee to take ownership of the budgets and provide robust challenge and scrutiny to Officers on the performance of those budgets.

Managing a budget requires difficult decisions to ensure that a balanced position can be presented. Regular Member engagement, which this report forms part of, is considered essential in delivering effective governance and financial oversight.

At the end of Quarter 1, there is a reported adverse position of £2.228m on the Committees net revenue budget of £130.579m.

This matter affects all Wards within the Borough and is not a key decision.

The report contributes to the Wirral Plan 2021-2026 in supporting the organisation in meeting all Council priorities.

### RECOMMENDATION/S

The Adult Social Care and Public Health Committee is requested to:

1. Note the adverse position presented at Quarter 1.
2. Note the delivery of the 2023/24 savings programme at Quarter 1.
3. Note the reserves allocated to the Committee for future one-off commitments.
4. Note the level of reserves at Quarter 1.

## SUPPORTING INFORMATION

### 1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 It is vitally important that the Council has robust processes in place to manage and monitor the in-year financial position, to ensure it delivers a balanced position at the end of the financial year.
- 1.2 Regular monitoring and reporting of the revenue budgets and savings achievements enables decisions to be taken in a timely manner, which may produce revenue benefits and will improve financial control of Wirral Council.

### 2.0 OTHER OPTIONS CONSIDERED

- 2.1 The Policy & Resources Committee has previously determined the budget monitoring process to follow, and this report details the agreed course of action.
- 2.2 In striving to manage budgets, available options have been evaluated to maintain a balance between service delivery and a balanced budget.

### 3.0 BACKGROUND INFORMATION

- 3.1 This section provides a summary of the year end revenue forecast as at the end of Quarter 1, month 3 (June 2023) of the 2023/24 financial year.
- 3.2 The forecast financial outturn for 2023/24 is an adverse position of £2.228m against a total net budget of £130.579m.
- 3.3 The outturn reflects full achievement of the £5.935m 2023/24 savings target.

**TABLE 1: 2023/24 Adult Care and Health – Service Budget & Outturn**

	Budget	Forecast	Variance (- Fav, + Adv)		Adv/ Fav
	£000	£000	£000	%	
Adult Social Care Central Functions	7,097	7,589	492	7%	Adverse
Older People Services	62,841	64,984	2,142	3%	Adverse
Mental Health & Disability Services	54,874	54,566	(308)	-1%	Favourable
Other Care Commissions	109	97	(12)	-11%	Favourable
Delivery Services	5,411	5,325	(86)	-2%	Favourable
Public Health	(262)	(262)	0	0%	
Wirral Intelligence Service	509	509	0	0%	
<b>Committee Budget</b>	<b>130,579</b>	<b>132,807</b>	<b>2,228</b>	<b>2%</b>	<b>Adverse</b>

- 3.4 The forecast represents the continued pressure within residential and nursing care home placements which is partly related to the system priority to reduce the numbers of people in hospital who are deemed to no longer require hospital treatment. The Adult Social Care element of the winter discharge grant within the Better Care Fund will fund new schemes to support this pressure and to improve flow from the hospital while continuing to meet the cost of the first 4 weeks post discharge placement.
- 3.5 However, pressure remains from increased residential and nursing care home placements with restricted capacity within the domiciliary care market. During 2022-23 there was an increase in people supported of 11.6%, with 5% of this within residential and nursing care home settings. With additional top up payments being made to meet the complex needs of people being discharged from hospital as early as possible, this impact was a 13% increase to the forecast costs. It is too early to tell if this pattern will change in the new financial year.
- 3.6 The forecast assumes full achievement of the £5.935m saving target, any slippage against this saving will further impact on the adverse outturn.
- 3.7 **Public Health:** A balanced position (following contribution from reserves) is reported at quarter 1. The Public Health Grant for 2023-2024 is £31.999m an increase of £1.011m from the 2022-23 allocation of £30.989m.
- 3.8 **Wirral Intelligence Team:** A balanced position is reported at quarter 1.

### Outcome on Delivery of the 2023/24 Savings Programme

- 3.9 The £5.935m savings target for 2023/24 is shown in Table 2 below.

**TABLE 2: 2023/24 Adult Care and Health – Budget Savings**

Saving Title	Agreed Value	Outturn Value	RAG Rating	Comments
Demand Mitigations	£5.935m	£5.935m	<b>Green</b>	Forecast to be achieved
<b>TOTAL</b>	<b>£5.935m</b>	<b>£5.935m</b>		

- 3.10 The current forecast outturn assumes the full target will be achieved.

### Earmarked Reserves

- 3.11 Earmarked reserves represent money that has been set aside for a clearly defined purpose, and which is available to meet future expenditure in that area. Table 3 below sets out the reserves within Adult Care and Health at the start of the financial year.

**TABLE 3: 2023/24 Adult Care and Health – Earmarked Reserves**

<b>Reserve Name</b>	<b>Value £000</b>	<b>Total £000</b>
Public Health Ringfenced Grant	6,912	
Champs Innovation Fund	69	
Champs Covid-19 Contact Tracing Hub	204	
Implementation of Charging Reform	97	
Safeguarding Adults Board	46	
<b>Adult Social Care &amp; Public Health Total</b>		<b>7,328</b>

- 3.12 The Safeguarding reserve within Adult Social Care represents unspent contributions from previous years and are to be held in reserve for future Safeguarding activities.
- 3.13 The Public Health Ringfenced grant reserve has an opening balance of £6.912m. The 2023/24 outturn currently suggests use of reserves to meet the contract values for 2023/24. This would leave a closing balance of £6.175m to meet future year contractual commitments.
- 3.14 A small reserve for Implementation of Charging Reform was set up to carry one off funds received to support costs Wirral may incur in implementing the new government charging reforms due to commence Oct-25.

### Capital Programme

- 3.15 Table 4 below sets out the spend against the capital programme for Adult Social care during 2023/24

**Table 4 – Capital Programme 2023-24**

<b>Capital Programme</b>	<b>2023/24</b>			
	<b>Budget £000</b>	<b>Borrowing £000</b>	<b>Grants £000</b>	<b>Total £000</b>
Disabled Facilities Grant (DFG)	433		433	433
Citizen and Provider Portal/Integrated I.T.	63	52	11	63
Extra Care Housing	1,585		1,585	1,585
Liquid Logic – Early Intervention & Prevention	214	214	0	214
Telecare & Telehealth Ecosystem	1,529	0	1,529	1,529
<b>Total</b>	<b>3,824</b>	<b>266</b>	<b>3,558</b>	<b>3,824</b>



- 3.16 **Telecare & Telehealth Ecosystem:** The scheme is replacing analogue equipment with new digital equipment, such as fall detectors, panic buttons and activity tracking which will help with earlier diagnosis of health issues, thus assisting with independence and reduce pressure on hospitals and health providers.
- 3.16.1 1359 homes in Wirral are now equipped with digital Telecare via Telecare Proof of concept. Initial work has been completed to identify pre-cursor events, such as falls, and other emergencies attended by responders. Work to identify precursors to medical events has been delayed due to inaccessibility of health data.
- 3.16.2 Telecare Proof of Concept 2 is now underway with Access Assure. A third potential provider, 2ic-Care is developing a third Proof of Concept, scheduled for June 2023. This minimises the risk of Wirral becoming dependent on one supplier of advanced digital telecare.
- 3.16.3 New DHSC monies became available in October 2022, focussing on the introduction of digital care systems for social care provider services. This investment will be incorporated into the current programme to start the introduction of care management technology to Supported Living services and care homes. NHS Digital funds have also become available to support the introduction of technology to support people with learning disabilities.
- 3.17 **Extra Care:** Adult Social Care Commissioning Leads are working closely with strategic housing colleagues on new site opportunities which are either at planning or pre-planning stage.
- 3.17.1 There are several sites under current consideration across the Wirral but are not yet confirmed for progression. Some areas have multiple sites for consideration, and Officers are mindful to develop where there is an evidenced need or gap in provision, and not over develop.
- 3.17.2 There are two schemes due to complete this year, Sycamore place in July 23 and Spinnaker House in Oct 23.
- 3.18 **Citizen and Provider Portal/Integrated I.T.:** The enhanced functionality for portal developments and integrated system elements are moving towards evaluation and project close. This will be dependent on the necessary testing being successfully completed for implementation for the committed spend. This covers a broader range of online adult social care service ability for providers and residents with integration across the core case management system for brokering services. An enhanced care finder element will focus on the ability to source personal assistants as part of the Direct Payment service options and the go live of an embedded real time view of Health records within the adult social care system record.
- 3.19 **Liquid Logic and Early Intervention:** The project covers the development of an Early Intervention & Prevention Module within the Adult Social Care system – Liquid Logic, to provide the ability to import identified data sets for risk factors and stratification to enable early intervention and prevention. Initial testing has commenced with plans to progress the pilot scheme and develop risk scoring.

#### 4.0 **FINANCIAL IMPLICATIONS**

- 4.1 This is the revenue budget monitoring report that provides information on the forecast outturn for the Adult Care and Health Directorate for 2023/24. The Council has robust methods for reporting and forecasting budgets in place and alongside formal Quarterly reporting to Policy & Resources Committee, the financial position is routinely reported at Directorate Management Team meetings and corporately at the Strategic Leadership Team (SLT). In the event of any early warning highlighting pressures and potential overspends, the SLT take collective responsibility to identify solutions to resolve these to ensure a balanced budget can be reported at the end of the year.

## **5.0 LEGAL IMPLICATIONS**

- 5.1 The Council must set the budget in accordance with the provisions of the Local Government Finance Act 1992 and approval of a balanced budget each year is a statutory responsibility of the Council. Sections 25 to 29 of the Local Government Act 2003 impose duties on the Council in relation to how it sets and monitors its budget. These provisions require the Council to make prudent allowance for the risk and uncertainties in its budget and regularly monitor its finances during the year. The legislation leaves discretion to the Council about the allowances to be made and action to be taken.
- 5.2 The provisions of section 25, Local Government Act 2003 require that, when the Council is making the calculation of its budget requirement, it must have regard to the report of the chief finance (s.151) officer as to the robustness of the estimates made for the purposes of the calculations and the adequacy of the proposed financial reserves.
- 5.3 It is essential as a matter of prudence that the financial position continues to be closely monitored. In particular, Members must satisfy themselves that sufficient mechanisms are in place to ensure both that savings are delivered, and that new expenditure is contained within the available resources. Accordingly, any proposals put forward must identify the realistic measures and mechanisms to produce those savings.

## **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

- 6.1 At this time, there are no additional resource implications as these have already been identified for the proposals agreed and submitted. However, where the budget is unbalanced and further proposals are required, then there will be resource implications, and these will be addressed within the relevant business cases presented to the Committee.

## **7.0 RELEVANT RISKS**

- 7.1 The Council's ability to maintain a balanced budget for 2023/24 is dependent on a stable financial position. That said, the delivery of the budget is subject to ongoing variables both positive and adverse which imply a level of challenge in achieving this outcome.

7.2 In any budget year, there is a risk that operation will not be constrained within relevant budget limits. Under specific circumstances the Section 151 Officer may issue a Section 114 notice, but that position has not been reached at the present time.

## **8.0 ENGAGEMENT/CONSULTATION**

8.1 Consultation has been carried out with the Senior Leadership Team (SLT) in arriving at the governance process for the 2023/24 budget monitoring process and the budget setting process. This report will also be shared and reviewed by the Independent Panel.

8.2 Since the budget was agreed at Full Council on 27 February, some proposals may have been the subject of further consultation with Members, Customer and Residents. The details of these are included within the individual business cases or are the subject of separate reports to the Committee.

## **9.0 EQUALITY IMPLICATIONS**

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision, or activity.

9.2 At this time, there are no further equality implications as these have already been identified for the proposals agreed and submitted. However, where the budget is unbalanced and further proposals are required, then there may be equality implications associated with these, and these will be addressed within the relevant business cases presented to the Committee.

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 This report has no direct environmental implications; however due regard is given as appropriate in respect of procurement and expenditure decision-making processes that contribute to the outturn position.

## **11.0 COMMUNITY WEALTH IMPLICATIONS**

11.1 In year activity will have incorporated community wealth implications. Consideration would have taken account of related matters across headings such as the following:

- **Progressive Procurement and Social Value**  
How we commission and procure goods and services. Encouraging contractors to deliver more benefits for the local area, such as good jobs, apprenticeship, training & skills opportunities, real living wage, minimising their environmental impact, and greater wellbeing.
- **More local & community ownership of the economy**

Supporting more cooperatives and community businesses.  
Enabling greater opportunities for local businesses.  
Building on the experience of partnership working with voluntary, community and faith groups during the pandemic to further develop this sector.

- **Decent and Fair Employment**  
Paying all employees a fair and reasonable wage.
- **Making wealth work for local places**

**REPORT AUTHOR:** Sara Morris  
*Senior Finance Business Partner*  
email: [samorris@wirral.gov.uk](mailto:samorris@wirral.gov.uk)

## APPENDICES

None

## BACKGROUND PAPERS

- 2022/23 Revenue Budget Monitor Quarter 4 (Apr - Mar)
- Adult Social Care and Public Health 2023/24 Budget and Budget Monitoring Process

## SUBJECT HISTORY (last 3 years)

<b>Council Meeting</b>	<b>Date</b>
Adult Social Care and Public Health	16 November 2021
Adult Social Care and Public Health	25 January 2022
Adult Social Care and Public Health	14 June 2022
Adult Social Care and Public Health	11 October 2022
Adult Social Care and Public Health	29 November 2022
Adult Social Care and Public Health	6 March 2023
Adult Social Care and Public Health	13 June 2023



## ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE

18 JULY 2023

<b>REPORT TITLE:</b>	<b>CWP DRAFT QUALITY ACCOUNT 2022/23</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF OPERATIONS/DEPUTY CHIEF EXECUTIVE CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST</b>

### REPORT SUMMARY

Cheshire and Wirral Partnership (CWP)'s Quality Account is an annual report to the people we serve about the quality of services we provide. We would like to share what we have achieved over the past year, to improve the quality of care and treatment we deliver and our ambitions for the coming year.

Any comments made by the Committee will be incorporated (as previous years) within an additional annex "Comments on CWP Quality Account" - as per NHS England and NHS Improvement recommendations to allow scrutiny and comment and will be published in the final document, due to go live on 30<sup>th</sup> June 2023.

This matter affects all wards. It is not a key decision.

### RECOMMENDATION/S

The Adult Social Care and Public Health Committee is recommended to scrutinise and give comments on the draft quality accounts.

## **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 Cheshire and Wirral Partnership NHS Foundation Trust is determined to work in partnership to deliver the best outcomes nationally for the population it serves.

## **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 The option of the draft quality accounts being circulated virtually for comment from members was considered but Chair and Spokespersons felt this report should come to committee.

## **3.0 BACKGROUND INFORMATION**

- 3.1 A Quality Account is a report about the quality of services offered by an NHS healthcare provider. The reports are published annually by each provider, including the independent sector, and are available to the public.
- 3.2 Quality Accounts are an important way for local NHS services to report on quality and show improvements in the services they deliver to local communities and stakeholders. The quality of the services is measured by looking at patient safety, the effectiveness of treatments patients receive, and patient feedback about the care provided.
- 3.3 The Department of Health and Social Care requires providers to submit their final Quality Account to the Secretary of State by uploading it to the NHS website each year. The requirement is set out in the Health Act 2009. Amendments were made in 2012, such as the inclusion of quality indicators according to the Health and Social Care Act 2012.

## **4.0 FINANCIAL IMPLICATIONS**

- 4.1 There are no financial implications directly arising from this report.

## **5.0 LEGAL IMPLICATIONS**

- 5.1 The Department of Health and Social Care requires providers to submit their final Quality Account to the Secretary of State by uploading it to the NHS website each year. The requirement is set out in the Health Act 2009. Amendments were made in 2012, such as the inclusion of quality indicators according to the Health and Social Care Act 2012.

## **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

- 6.1 There are no resource implications directly arising from this report.

## **7.0 RELEVANT RISKS**

- 7.1 There are no relevant risks directly arising from this report.

**8.0 ENGAGEMENT/CONSULTATION**

8.1 CWP is engaging with partners to receive feedback on the Quality Account.

**9.0 EQUALITY IMPLICATIONS**

9.1 There are no equality implications directly arising from this report.

**10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 There are no environment and climate implications directly arising from this report.

**11.0 COMMUNITY WEALTH IMPLICATIONS**

11.1 There are no community wealth implications directly arising from this report.

**REPORT AUTHOR:** Jodie D’Enrico  
Head of Communications, Marketing and Public Engagement  
Jodie.denrico@nhs.net

**APPENDICES**

**Appendix 1 – CWP Quality Account 22/23**

**BACKGROUND PAPERS**

CWP Quality Account 2022/23  
Health Act 2009  
Health and Care Act 2012**SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>Partnerships Committee</b>	<b>2020 &amp; 2021</b>
<b>Adult Social Care and Public Health Committee</b>	<b>July 2023</b>

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# Quality Account

## 2022-23



**Jo Watts**

**Associate Director Specialist  
Mental Health, All Age  
Disabilities, Wirral place based  
lead**

# Wirral – CWP activity data 22/23

## Children and Young People 2022/23

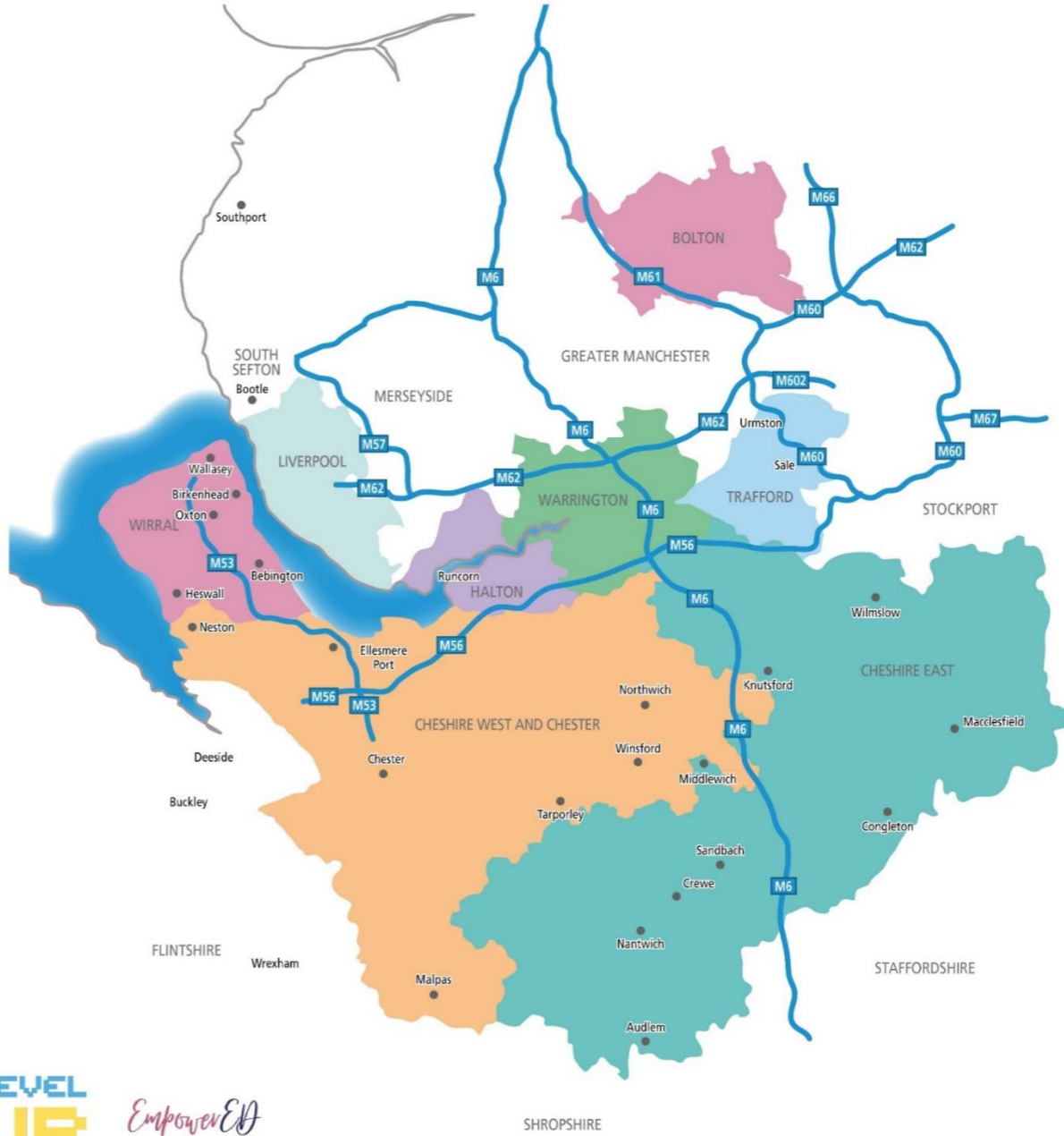
**Total Referrals | 4366**  
 Average referrals per month | 364  
 Average caseload each month | 1253

## Adult Mental Health

**Total Referrals | 13144**  
 Average referrals per month | 1095  
 Average overall caseload each month | 5588

## Learning disability

**Total Referrals | 1133**  
 Average referrals per month | 94  
 Average caseload each month | 3194



In **West Cheshire** CWP provides services in: Adult Mental Health, Learning Disability, Child and Adolescent Mental Health, Community Physical Health Services, including the 0-19 Starting Well Service, Community Nursing, three GP surgeries and a GP Out of Hours service.

In **Wirral**, CWP provides services in: Adult Mental Health, Learning Disability, Child and Adolescent Mental Health, All Age Disability and the Continuing Healthcare and Complex Healthcare Service.

In **East Cheshire**, CWP provides services in: Adult Mental Health, Learning Disability and Child and Adolescent Mental Health.

In **Warrington** CWP provides an Eating Disorder Service.

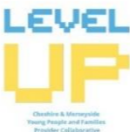
In **Trafford** CWP provides Learning Disability Services and an Eating Disorder Service.

In **Halton** CWP provides an Eating Disorder Service.

In **Bolton** CWP provides an Eating Disorder Service.

In **Shropshire**, we provide Community Adult Autism assessment and treatment.

In **Liverpool**, we provide Community Adult ADHD assessment and treatment and Cheshire & Merseyside Adolescent Eating Disorder Services (CHEDS).

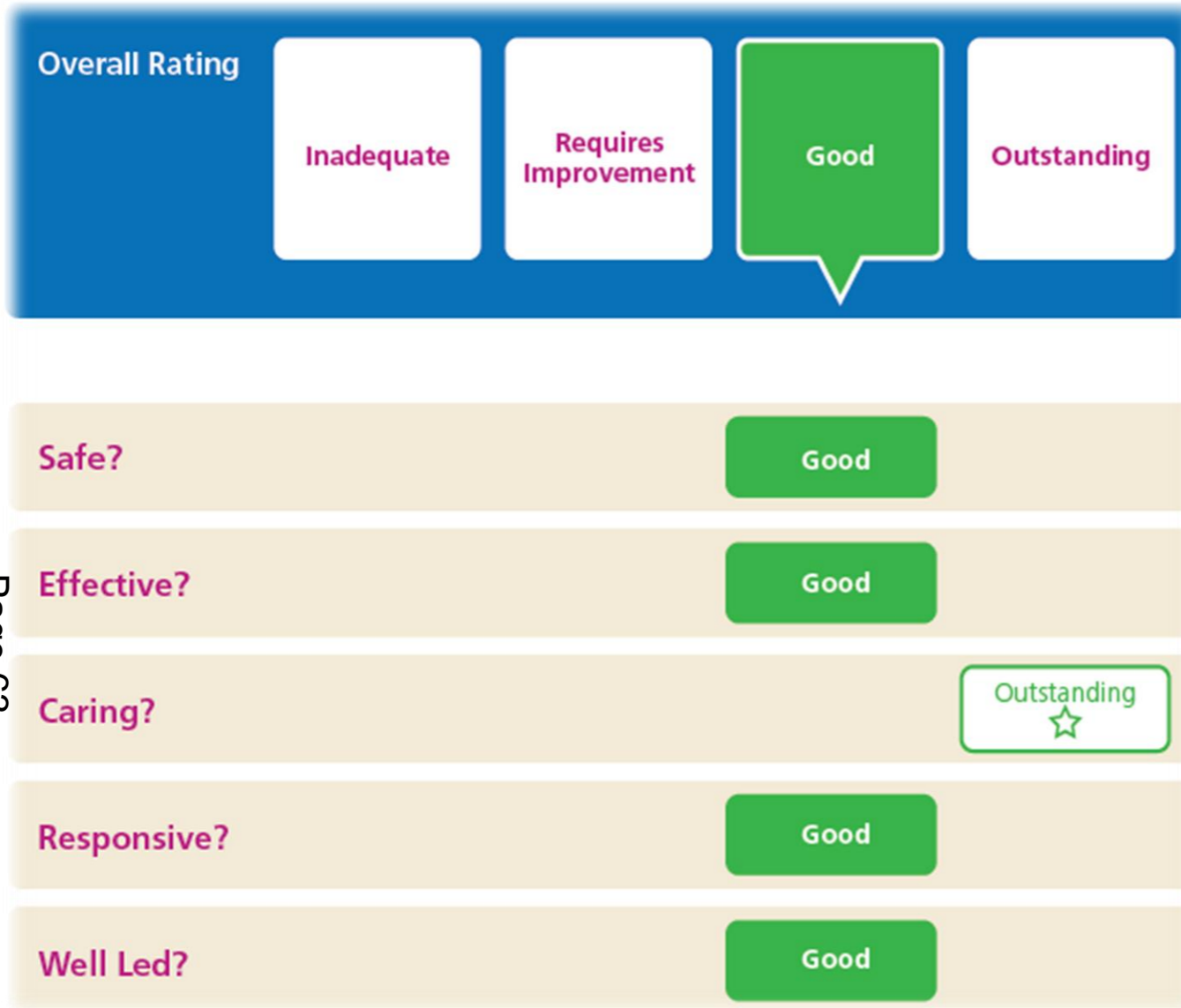


Regionally, CWP provides CAMHS Tier 4 services for Cheshire and Merseyside and eating disorder services across the North West and leads two Provider Collaboratives:

- Level Up, Young people and families, Cheshire and Merseyside, Provider Collaborative
- EmpowerED, Adult Eating Disorders, North West, Provider Collaborative.

CWP is also part of Prospect Partnership, the provider collaborative for Adult Secure Services in the North West.

# Continuous improvement






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# Big Book of Best Practice

# Our quality improvement priorities 2022-23

- 
**Clinical effectiveness**  
 Improvement in the use of outcome measures as a mechanism for quality improvement through the development of a clinician-level digital dashboard (known as an 'Effective Care tool')
- 
**Patient experience:**  
 To ensure that people are asked for their feedback on the quality of their care in the last 12 months
- 
**Patient safety**  
 Enhanced patient training to CWP staff, which emphasises a proactive approach to identifying risks to safe care and includes systems thinking and human factors

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# Our quality improvement priorities 2023-24

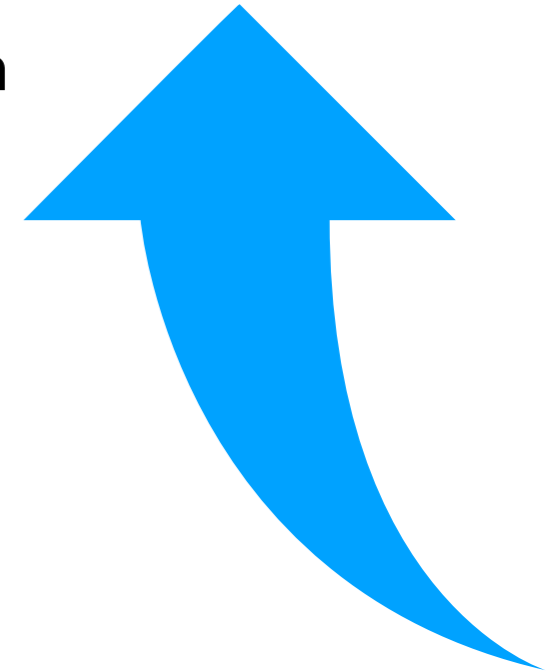
- To implement the Patient Safety Incident Response Framework (PSIRF), demonstrating tangible benefits of the framework in the way we respond to incidents in terms of integration of learning and patient safety improvement.
- To develop clinical networks across all Care Groups, as a support to services and practitioners to use evidence and research as mechanisms for improvement and assurance.
- Implementation of the revised Patient Experience Improvement framework.



# Quality highlights

- Responding to **surge in demand** for specialist mental health care with associated impact on length of stay/treatment plan due to complexity of illness.
- Continued success of **Community Wellbeing Alliance** in partnership with local authority, VCSE and housing partners to improve joint working in community mental health care.
- **Successful Wirral veterans' employment project** gives GPs and mental health teams prescribe career coaching for ex-Forces patients. The specialist service, delivered by employment consultants embedded within CWP, was developed by The Poppy Factory charity in partnership with CWP.
- Launch of **First Response Service** to support early intervention, best use of resources and improved patient experience

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Cheshire and Wirral  
Community Wellbeing  
Alliance

COMMUNITIES THAT CARE



- CWP has been recognised as an **overall top performer** following the publication of results from the Care Quality Commission (CQC), following a survey of mental health community services.
- A Wirral bereavement guide for parents of children and young people with severe learning disabilities gets **regional praise** – it helps parents/ carers understand their child's grief, build their confidence and offers practical strategies.
- The number of 14-17 year olds accessing an **annual health check in Wirral has increased** from 27% to 53%.
- CWP won the highly prestigious **Mental Health Innovation of the Year at the HSJ Awards** for work on the Dynamic Support Database – Clinical Support Tool (DSD-CST)
- **CWP is the Lead Provider** for Adults Eating Disorders Services in the North West and Young People and Families Tier 4 services across Cheshire and Merseyside - working with other providers to make improvements to local specialist services for people and their families.



- Continuing to respond to **an increase in demand for CYP** mental health support. 1 in 6 young people are now impacted by serious mental ill-health (previously 1 in 9). Associated impact on length of stay/treatment plan due to complexity of illness.
- **Expanded provision of early mental health support for children** by Wirral Mental Health Support Team to all 96 primary schools in the area. In the last year over 50% of referrals were for children with anxiety, 80% of children accessing the service were from areas of high social deprivation and 373 whole-school approach sessions offered between January 2021 – September 2022.

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The early years team in Wirral CAMHS offers a specialist mental health service to families with under 5s, focusing on **early intervention and prevention**. They offer pathways which are co-produced with local families and partnering agencies and have implemented a weekly 'joint thinking space' In the last 12 months they have seen an increase in of referrals for under 5s.

- **CWP and the Cheshire COVID-19 vaccination service** continues to deliver an innovative and agile offer to the local communities and people across Wirral – the Living Well Bus.



# Listening to you

## Children, Young People & Families

*Mum asked practitioner to pass on her thanks for the support telephone calls they received from the Urgent Support Team, she was very grateful to the team for relieving her stress and for supporting both her and (patient).*

*“My daughter’s mental health worker was excellent, caring, helpful and very good at her job. Really grateful for the service and support. (Staff member) was a pleasure to work with for (patient) and us. She was great at taking us on this journey, problem solving and never giving up and giving us tools to use. Helpful, flexible, informative, friendly, professional, patient, consistently kind and supportive.”*

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## All Age Disability

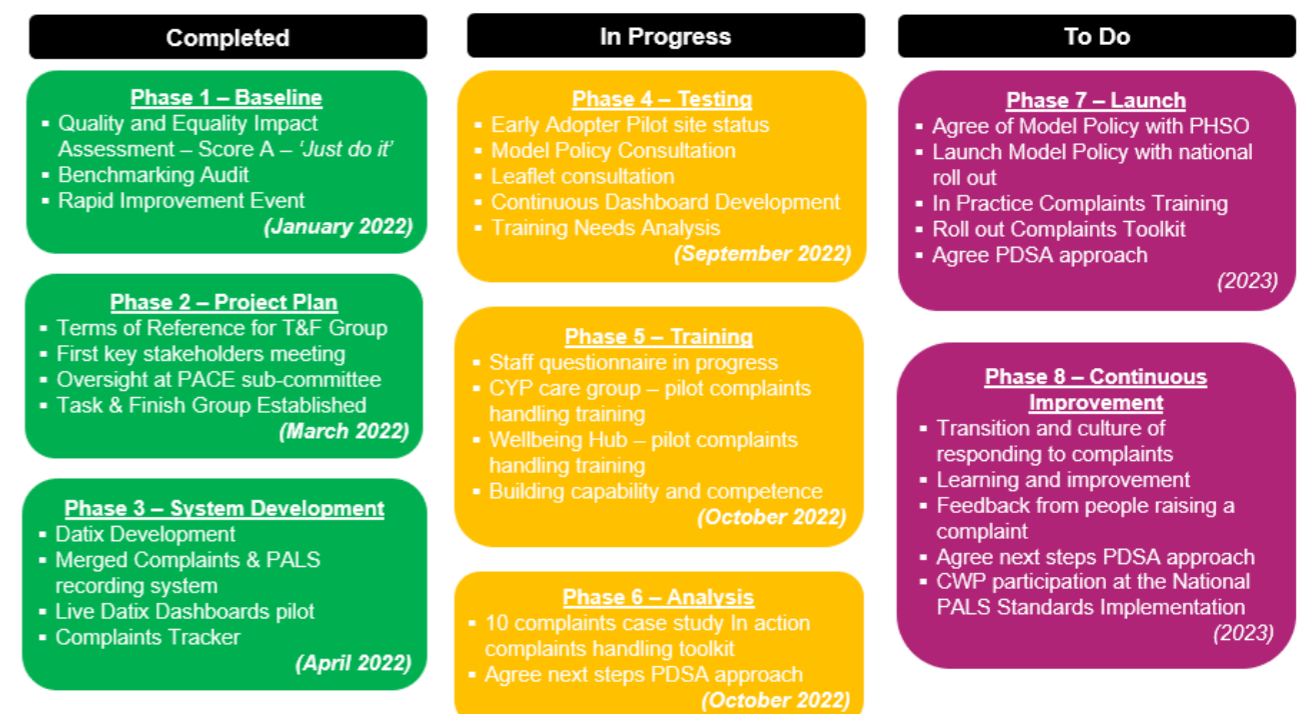
*“Thank you for the diligent work you do for us all as a family, it is greatly appreciated. Also thank you everyone else who has contributed to the plan, with your help and support we can all continue to give him the best experiences possible.*

*“We are really grateful to everyone and feel that each one of us is a little cog in a big wheel that keeps things turning for (patient), so he can be the best he can be that we all love and adore.”*

## Specialist Mental Health – place based

*Patient who is due for discharge today came up to staff members and thanked us all for the care we provided while patient was admitted. During their admission they said even they were very unwell and could not get out of their room. Staff provided person-centred care, ensuring that the patient had their medication and diet and fluid and continued to provide interaction with the patient to ensure they did not become isolative. Patient thanked staff for everything we have done for them and they have felt so welcomed since being admitted.*

## CWP COMPLAINTS & PALS NEW MODEL MILESTONES





# Thank you

Cheshire and Wirral Partnership NHS Foundation Trust

01244 397397

[www.cwp.nhs.uk](http://www.cwp.nhs.uk)

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*Helping to improve the lives of  
everyone in our communities*

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## **ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE**

**18 JULY 2023**

<b>REPORT TITLE:</b>	<b>ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE WORK PROGRAMME UPDATE</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF LAW AND GOVERNANCE</b>

### **REPORT SUMMARY**

The Adult Social Care and Public Health Committee, in co-operation with the other Policy and Service Committees, is responsible for proposing and delivering an annual committee work programme. This work programme should align with the corporate priorities of the Council, in particular the delivery of the key decisions which are within the remit of the Committee.

It is envisaged that the work programme will be formed from a combination of key decisions, standing items and requested officer reports. This report provides the Committee with an opportunity to plan and regularly review its work across the municipal year. The work programme for the Adult Social Care and Public Health Committee is attached as Appendix 1 to this report.

### **RECOMMENDATION**

The Adult Social Care and Public Health Committee is recommended to:

- (1) note and comment on the proposed Adult Social Care and Public Committee work programme for the remainder of the 2023/24 municipal year.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 To ensure Members of the Adult Social Care and Public Health Committee have the opportunity to contribute to the delivery of the annual work programme.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 A number of workplan formats were explored, with the current framework open to amendment to match the requirements of the Committee.

### **3.0 BACKGROUND INFORMATION**

- 3.1 The work programme should align with the priorities of the Council and its partners. The programme will be informed by:

- The Council Plan
- The Council's transformation programme
- The Council's Forward Plan
- Service performance information
- Risk management information
- Public or service user feedback
- Referrals from Council

### **Terms of Reference**

The Adult Social Care and Public Health Committee is responsible for the Council's adult social care and preventative and community based services. This includes the commissioning and quality standards of adult social care services, incorporating responsibility for all of the services, from protection to residential care, that help people live fulfilling lives and stay as independent as possible as well as overseeing the protection of vulnerable adults. The Adult Social Care and Public Health Committee is also responsible for the promotion of the health and wellbeing of the people in the Borough. This includes , in respect of the Health and Social Care Act 2006, the functions to investigate major health issues identified by, or of concern to, the local population. The Committee is charged by full Council to undertake responsibility for:-

a) adult social care matters (e.g., people aged 18 or over with eligible social care needs and their carers);

b) promoting choice and independence in the provision of all adult social care

c) all Public Health functions (in co-ordination with those functions reserved to the Health and Wellbeing Board and the Overview and Scrutiny Committee's statutory health functions);

d) providing a view of performance, budget monitoring and risk management in relation to the Committee's functions; and

e) undertaking the development and implementation of policy in relation to the Committee's functions, incorporating the assessment of outcomes, review of effectiveness and formulation of recommendations to the Council, partners and other bodies, which shall include any decision relating to:

- (i) furthering public health objectives through the development of partnerships with other public bodies, community, voluntary and charitable groups and through the improvement and integration of health and social care services;
- (ii) functions under or in connection with partnership arrangements made between the Council and health bodies pursuant to Section 75 of the National Health Service Act 2006 ("the section 75 Agreements")
- (iii) adult social care support for carers; (iv) protection for vulnerable adults; (v) supporting people;
- (iv) drug and alcohol commissioning;
- (vii) mental health services; and (viii) preventative and response services, including those concerning domestic violence.

f) a shared responsibility with the Children, Young People and Education Committee for ensuring the well-being and support of vulnerable young people and those at risk of harm as they make the transition into adulthood

g) in respect of the Health and Social Care Act 2006, the functions to:

- (iii) investigate major health issues identified by, or of concern to, the local population.
- (v) consult, be consulted on and respond to substantial changes to local health service provision, including assessing the impact on the local community and health service users.
- (vi) scrutinise the impact of interventions on the health of local inhabitants, particularly socially excluded and other minority groups, with the aim of reducing health inequalities.
- (vii) maintain an overview of health service delivery against national and local targets, particularly those that improve the public's health.
- (viii) receive and consider referrals from local Healthwatch on health matters which are to include the establishment and functioning of joint arrangements as set out at paragraph 14 of this Section.

## **FINANCIAL IMPLICATIONS**

- 4.1 This report is for information and planning purposes only, therefore there are no direct financial implication arising. However, there may be financial implications arising as a result of work programme items.

## **4.0 LEGAL IMPLICATIONS**

- 5.1 There are no direct legal implications arising from this report. However, there may be legal implications arising as a result of work programme items.

## **5.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

6.1 There are no direct implications to Staffing, ICT or Assets.

## **6.0 RELEVANT RISKS**

7.1 The Committee's ability to undertake its responsibility to provide strategic direction to the operation of the Council, make decisions on policies, co-ordinate spend, and maintain a strategic overview of outcomes, performance, risk management and budgets may be compromised if it does not have the opportunity to plan and regularly review its work across the municipal year.

## **7.0 ENGAGEMENT/CONSULTATION**

8.1 Not applicable.

## **8.0 EQUALITY IMPLICATIONS**

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision or activity.

This report is for information to Members and there are no direct equality implications.

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 This report is for information to Members and there are no direct environment and climate implications.

## **11.0 COMMUNITY WEALTH IMPLICATIONS**

11.1 This report is for information to Members and there are no direct community wealth implications.

**REPORT AUTHOR:** Anna Perrett  
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email: annaperret@wirral.gov.uk

## **APPENDICES**

Appendix 1: Adult Social Care and Public Health Committee Work Plan

## **BACKGROUND PAPERS**

Wirral Council Constitution

Forward Plan

The Council's transformation programme

## **SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>Standing Item</b>	

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**ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE**
**WORK PROGRAMME JULY 2023**
**KEY DECISIONS**

Item	Approximate timescale	Lead Departmental Officer	Key Decision
Better Care Fund	July	Bridget Hollinsworth	Yes
Children and Young Peoples Emotional Health Wellbeing Model.	July	Dave Bradburn	
Information & Advice – Update on mapping and stakeholder engagement	July	Dave Bradburn/Nikki Jones	Yes
CWP Quality Accounts	July	CWP	No
Budget Monitoring	July	Finance	No

**ADDITIONAL AGENDA ITEMS – WAITING TO BE SCHEDULED**

Item	Approximate timescale	Lead Departmental Officer
National Substance Misuse	September/October	Dave Bradburn
Social Care Delivery Review	September	Bridget Hollingsworth
Section 75 2023/24	September	Bridget Hollingsworth
Extra Care Housing – update	October	Jayne Marshall

**STANDING ITEMS AND MONITORING REPORTS**

Item	Reporting Frequency	Lead Departmental Officer
Financial Monitoring Report	Each scheduled Committee Finance have set out the below for finance reports June September November February/March	Sara Morris
Performance Monitoring Report	Quarterly Reports Q3 March, Q4 June, Q1 September, Q2 November	Nancy Clarkson
Adult Social Care and Health	Each scheduled Committee	Anna Perrett

Committee Work Programme Update		
Social Care Complaints Report	Annual Report – Jan	
Public Health Annual Report	Annually -Winter 2023	Dave Bradburn
Adults Safeguarding Board	Annually – January	Sue Redmond/ Alison Marchini
Appointment of statutory committee and member champion for domestic abuse and joint health scrutiny	Annually - June	Dan Sharples

**WORK PROGRAMME ACTIVITIES OUTSIDE COMMITTEE**

Item	Format	Timescale	Lead Officer	Progress
<b>Working Groups/ Sub Committees</b>				
<b>Task and Finish work</b>				
CWP Mental Health Transformation Programme	Task & Finish			
<b>Spotlight sessions / workshops</b>				
<b>Corporate scrutiny / Other</b>				
<b>Written briefings</b>				
Position statement – Refugees (written briefing)	TBC	Lisa Newman		

## Adult Social Care and Public Health Committee – Terms of Reference

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The Committee is charged by full Council to undertake responsibility for: -

- a) adult social care matters (e.g., people aged 18 or over with eligible social care needs and their carers);
- b) promoting choice and independence in the provision of all adult social care
- c) all Public Health functions (in co-ordination with those functions reserved to the Health and Wellbeing Board and the Overview and Scrutiny Committee's statutory health functions).
- d) providing a view of performance, budget monitoring and risk management in relation to the Committee's functions; and
- e) undertaking the development and implementation of policy in relation to the Committee's functions, incorporating the assessment of outcomes, review of effectiveness and formulation of recommendations to the Council, partners and other bodies, which shall include any decision relating to:
  - (i) furthering public health objectives through the development of partnerships with other public bodies, community, voluntary and charitable groups and through the improvement and integration of health and social care services;
  - (ii) functions under or in connection with partnership arrangements made between the Council and health bodies pursuant to Section 75 of the National Health Service Act 2006 ("the section 75 Agreements")
  - (iii) adult social care support for carers; (iv) protection for vulnerable adults;
  - (v) supporting people; (vi) drug and alcohol commissioning; consult, be consulted on and respond to substantial changes to local health service provision, including assessing the impact on the local community and health service users.
    - (i) scrutinise the impact of interventions on the health of local inhabitants, particularly socially excluded and other minority groups, with the aim of reducing health inequalities.
    - (ii) maintain an overview of health service delivery against national and local targets, particularly those that improve the public's health.
    - (iii) receive and consider referrals from local Healthwatch on health matters which are to include the establishment and functioning of joint arrangements as set out at paragraph 14 of this Section.
  - (vii) mental health services; and (viii) preventative and response services, including those concerning domestic violence.

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(iii) investigate major health issues identified by, or of concern to, the local population.

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(v) scrutinise the impact of interventions on the health of local inhabitants, particularly socially excluded and other minority groups, with the aim of reducing health inequalities.

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